

To: Licensing and Gambling Acts Casework Sub-Committee

Date: 14th June 2021

Report of: Head of Regulatory Services and Community Safety

Title of Report: Heat African Bar & Restaurant Ltd – Application to vary a Premises Licence – Heat African Restaurant, 189 Cowley Road, Oxford, OX4 1UT

Application Ref: 21/01141/PREM

Summary and recommendations	
Purpose of report:	To inform the determination of Heat African Bar & Restaurant Ltd's application to vary a Premises Licence.
Corporate Priority:	A vibrant and sustainable economy
Recommendation(s):	That the Licensing and Gambling Acts Sub-Committee resolves to:
	1. determine Heat African Bar & Restaurant Ltd's application taking into account the details in this report and any representations made at this Sub-Committee meeting.

Appendices	
Appendix 1	Application to vary a Premises Licence
Appendix 2	Existing Premises Licence - 20/00766/PREM
Appendix 3	Decision Notice June 2020
Appendix 4	Representations from Responsible Authorities
Appendix 5	Representations from Interested Parties
Appendix 6	Support Representations from Interested Parties
Appendix 7	Location Plan

Introduction and background

1. This report is made to the Licensing & Gambling Acts Casework Sub- Committee so it may determine in accordance with its powers and the Licensing Act 2003 whether **to** grant a variation to the Premises Licence to Heat African Bar & Restaurant Ltd.

Application Summary

2. An application to vary a Premises Licence has been submitted by Heat African Bar & Restaurant Ltd. A summary of the licensable activities applied for and the time proposed for these activities can be found detailed below:

Sale of Alcohol (On Sales Only):

Sunday to Thursday	12:00 until 00:00
Friday and Saturday	12:00 until 01:00

Recorded Music (Indoors Only):

Sunday to Thursday	12:00 until 00:00
Friday and Saturday	12:00 until 01:00

Late Night Refreshment (Indoors Only):

Sunday to Thursday	23:00 until 00:00
Friday and Saturday	23:00 until 01:00

Opening hours:

Sunday to Thursday	12:00 until 00:30
Friday and Saturday	12:00 until 01:30

3. Both the application and the steps that the applicant intends to take to promote the licensing objectives (as set out in the operating schedule) can be found at **Appendix One**.
4. The applicant has volunteered the following condition to be added to any potential variation granted:

There shall be no admittance or re-admittance of customers after 22:00hrs Sunday to Thursday and 23:30 Friday and Saturday.

In addition, the applicant considers the conditions attached to the current Premises Licence appropriate to uphold the licensing objectives.

5. In order to assist all parties to this Hearing, the current Premises licence for Heat African Restaurant is attached at **Appendix Two**.
6. The Sub-committee Decision Notice for the original new Premises Licence application from June 2020 can be found at **Appendix Three** of the report.

Relevant Representations

7. Valid representations have been received from the Responsible Authorities as detailed in the table below. Copies of these representations are attached at **Appendix Four**.

Responsible Authority	Response	Licensing Objective(s)
Thames Valley Police	Objection	Crime & Disorder
Fire and Rescue Service	No Representation	
Environmental Health	Objection	Public Nuisance
Health and Safety	No Representation	
Planning	No Representation	
Trading Standards	No Representation	
Child Safeguarding	No Representation	
Licensing Authority	No Representation	

8. Valid representations have been received from Interested Parties as detailed in the table below. Copies of these representations are attached at **Appendix Five**.

Name	Address	Licensing Objective(s)
Jane Blandy	Burra Close, Sandford on Thames, Oxford	Public Nuisance
Joanna Gilmour	Denmark Street, Oxford	Public Nuisance
Claudia Barton	South Park Court, East Avenue, Oxford	Public Nuisance
Catherine Bradley	South Park Court, Oxford	Public Nuisance
Emily Clements	High Street, Witney	Public Nuisance
Divinity Road Area Residents' Association	Divinity Road, Oxford	Public Nuisance
Anonymous	Not provided	Public Nuisance, Crime & Disorder, Protection of Children from Harm
Anonymous	Not provided	Public Nuisance

9. Valid representations in support of the application have been received from Interested Parties as detailed in the table below. Copies of these representations are attached at **Appendix Six**.

Name	Address	
Joanne Afifi	Not Provided	Support Representation
African Football Group	Barns Road, Oxford	Support Representation
Niyi Anubi	Quarry Road, Oxford	Support Representation
Samantha Cooke	Not Provided	Support Representation
Vincent Eze	Not Provided	Support Representation
Agnes Harsanyi	Not Provided	Support Representation
Sarka Hatasova	Not Provided	Support Representation
Mariam Hills	Not Provided	Support Representation
Wangui Kariuki	Not Provided	Support Representation
Tafadzwa Mangena	Not Provided	Support Representation
Dagmara Milewska	Not Provided	Support Representation
Joe Mourier	Not Provided	Support Representation
Chris Ntezi	Not Provided	Support Representation
Barbara Orzechowska	Not Provided	Support Representation
I. Rizan	Not Provided	Support Representation
Bruno Santos	Not Provided	Support Representation
Natalia Schabowska	Not Provided	Support Representation
Karim Twagiramungu	Not Provided	Support Representation
Wiktorja Zmuda	Not Provided	Support Representation
Alicja Żurawska	Not Provided	Support Representation

Location

10. A map is attached at **Appendix Seven** showing the general location of the applicant's premises.

Statement of Licensing Policy

11. The Sub-Committee is referred to the Council's Statement of Licensing Policy*. In particular, the following paragraphs have a bearing upon the application:

Relevant Policy Matters	Section	Policy
Cumulative Impact	3.1.1 to 3.2.5	GN 18
Licensing Hours	5.1.1	LH3
Public Nuisance	7.3.1 to 7.3.10	LA2 to LA4
Pubs, Restaurants, Hotels, Guest Houses	7.5.1 to 7.5.2	PP1
Crime and Disorder	8.3.1 8.5.1 to 8.5.3	OS7 OS9

12. A copy of the Statement of Licensing Policy may be obtained from the Council Offices or found online at:
https://www.oxford.gov.uk/downloads/file/1303/statement_of_licensing_policy

Home Office Statutory Guidance

13. Members are also referred to the statutory guidance issued by the Home Office. Of particular relevance to this application are the following matters:

Relevant Sections	Relevant Paragraph
Crime and Disorder	2.1 to 2.5
Public Nuisance	2.14 to 2.20
Cumulative Impact	14.20 to 14.48

14. A copy of the Home Office Statutory Guidance may be found online at:
<https://www.gov.uk/government/publications/explanatory-memorandum-revised-guidance-issued-under-s-182-of-licensing-act-2003>

Cumulative Impact

15. Some of the representations received make reference to cumulative impact and the Special Saturation Policy for East Oxford as contained in the Council's previous statement of licensing policy which expired earlier this year.
16. In adopting the Council's current Statement of Licensing Policy the review of the previous Special Saturation Policies (cumulative impact assessment) was disrupted by the Covid19 pandemic and no realistic assessment of cumulative impact was possible. Therefore, the Council determined no introduction of a formal Special Saturation Policy at this time. However, this in no way prejudices what assessment will be made during future reviews, once new evidence is available. It must be noted that concerns remain over crime and disorder in the relevant areas and regard shall be given to all available evidence until a new cumulative impact assessment is possible. Each licensing application submitted to the Council will continue to be decided on merits of the case. Responsible Authorities(including Police) as well as members of public can still submit their representations should they have concerns, regard can still be had to the previous SSP evidence until a new assessment has been completed.

Other Relevant Considerations

17. The Sub-Committee is reminded of its responsibilities under the Crime and Disorder Act 1998 (to co-operate in the reduction of crime and disorder in Oxford) and the Human Rights Act (which guarantees the right to a fair hearing for all parties in the determination of their civil rights, and also provides for the protection of property, which may include licences in existence, and the protection of private and family life) when considering the fair balance between the interests of the

applicant and the rights of local residents. Any decision taken by the Sub-Committee must be necessary and proportionate to the objectives being pursued.

18. Members are reminded that whenever they make a decision under the Licensing Act 2003, they have a duty to act with a view to promoting the licensing objectives.
19. When considering any representations, only those issues relating to the four licensing objectives should be considered and appropriate weight given to the importance and relevance of each representation.
20. In making its decision, Members must also have regard to the Home Office statutory guidance issued under section 182 of the Licensing Act 2003 and the Council's own Statement of Licensing Policy.
21. The Sub-Committee must take such of the following steps as it considers appropriate for the promotion of the licensing objectives:
 - a) **Grant the licence in accordance with the application.**
 - b) **Modify the conditions of the operating schedule by altering or omitting or adding to them.**
 - c) **Exclude or restrict from the scope of the licence any of the licensable activities to which the application relates.**
 - d) **Reject the whole of the application.**

The Sub-Committee may also grant the licence subject to different conditions for different parts of the premises or the different licensable activities.

22. Members are asked to note that they may not modify the conditions or reject whole or part of the application merely because they consider it desirable to do so. It must be appropriate to do so in order to promote the licensing objectives. Any such step must relate to a relevant representation made.
23. If Members grant the application, the details of the operating schedule will be incorporated into the licence as conditions. The licence will also be subject to certain mandatory conditions.
24. Members should note that the applicant or persons making representations have the right of appeal against the decision made by the Sub-Committee.

Report author	Richard Masters
Job title	Senior Licensing Compliance Officer
Service area or department	Regulatory Services and Community Safety
Telephone	01865 252565
e-mail	licensing@oxford.gov.uk

Please note in the table below the version number of your report that was finally cleared at each stage

Report Stage	Version Number
First Draft: <i>Cleared by Manager</i>	01.06.2021
Second Draft: <i>Cleared by Legal</i>	01.06.2021

Application to vary a premises licence under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/We HEAT African Bar And Restaurant Ltd

(Insert name(s) of applicant)

being the premises licence holder, apply to vary a premises licence under section 34 of the Licensing Act 2003 for the premises described in Part 1 below

Premises licence number 20/00766/PREM

Part 1 – Premises Details

Postal address of premises or, if none, ordnance survey map reference or description HEAT African Restaurant 189 Cowley Road			
Post town	Oxford	Postcode	OX4 1UT

Telephone number at premises (if any)	
Non-domestic rateable value of premises	£ 37,500.00

Part 2 – Applicant details

Daytime contact telephone number	
E-mail address (optional)	
Current postal address if different from premises address	
Post town	
Postcode	

Part 3 - Variation

Please tick as appropriate

Do you want the proposed variation to have effect as soon as possible? Yes No

If not, from what date do you want the variation to take effect?

DD	MM	YYYY

Do you want the proposed variation to have effect in relation to the introduction of the late night levy? (Please see guidance note 1) Yes No

Please describe briefly the nature of the proposed variation (Please see guidance note 2)

The premises licence was granted in June 2020 and has operated (covid restrictions allowing) without incident since then.

The current operating schedule contains a robust suite of conditions which were agreed with police and others which were attached after the hearing. These conditions and their implementation by management have been successful in preventing any problems relating to nuisance, public safety and promoted the reduction of crime and disorder.

Like many business's our restaurant has been affected by the pandemic and the subsequent changes in peoples dining and drinking habits. But unlike other businesses in Oxford, Heat African Bar & Restaurant provides a unique dining experience, as we are still the only African restaurant or bar in Oxford. African culture and entertainment is still not yet properly represented in the Oxford hospitality sector and as such we feel that this unique venue should be supported as it is part of the development of multi-culturalism in the city.

As previously mentioned, customers dining and drinking habits have altered over the past uniquely challenging year and as such, we have identified the demand from our customers to dine later. This would not only fulfil our customers' requirements but commercially support our uniquely diverse restaurant. We feel that as our business has operated, all be it for a shorter period than we would have envisaged, without any problems, there is no reason to believe that a limited extension to our operating hours would have an adverse impact on either the licensing objectives or the wider community.

If your proposed variation would mean that 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend:

Part 4 Operating Schedule

Please complete those parts of the Operating Schedule below which would be subject to change if this application to vary is successful.

- | Provision of regulated entertainment (Please see guidance note 3) | Please tick all that apply |
|---|-------------------------------------|
| a) plays (if ticking yes, fill in box A) | <input type="checkbox"/> |
| b) films (if ticking yes, fill in box B) | <input type="checkbox"/> |
| c) indoor sporting events (if ticking yes, fill in box C) | <input type="checkbox"/> |
| d) boxing or wrestling entertainment (if ticking yes, fill in box D) | <input type="checkbox"/> |
| e) live music (if ticking yes, fill in box E) | <input type="checkbox"/> |
| f) recorded music (if ticking yes, fill in box F) | <input checked="" type="checkbox"/> |
| g) performances of dance (if ticking yes, fill in box G) | <input type="checkbox"/> |
| h) anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H) | <input type="checkbox"/> |

Provision of late night refreshment (if ticking yes, fill in box I)

Supply of alcohol (if ticking yes, fill in box J)

In all cases complete boxes K, L and M

A

Plays Standard days and timings (please read guidance note 8)			Will the performance of a play take place <u>indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
Day	Start	Finish		Both	<input type="checkbox"/>
Mon			<u>Please give further details here</u> (please read guidance note 5)		
Tue			<u>State any seasonal variations for performing plays</u> (please read guidance note 6)		
Wed			<u>Non standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Thur					
Fri					
Sat					
Sun					

B

Films Standard days and timings (please read guidance note 8)			<u>Will the exhibition of films take place indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			<u>Please give further details here</u> (please read guidance note 5)		
Tue					
Wed			<u>State any seasonal variations for the exhibition of films</u> (please read guidance note 6)		
Thur					
Fri			<u>Non standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Sat					
Sun					

C

Indoor sporting events Standard days and timings (please read guidance note 8)			Please give further details (please read guidance note 5)	
Day	Start	Finish		
Mon			State any seasonal variations for indoor sporting events (please read guidance note 6)	
Tue				
Wed				
Thur				Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 7)
Fri				
Sat				
Sun				

D

Boxing or wrestling entertainments Standard days and timings (please read guidance note 8)			<u>Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 5)		
Mon					
			<u>State any seasonal variations for boxing or wrestling entertainment</u> (please read guidance note 6)		
Tue					
			<u>Non standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Wed					
Thur					
Fri					
Sat					
Sun					

E

Live music Standard days and timings (please read guidance note 8)			Will the performance of live music take place <u>indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
Day	Start	Finish		Both	<input type="checkbox"/>
Mon			<u>Please give further details here</u> (please read guidance note 5)		
Tue			<u>State any seasonal variations for the performance of live music</u> (please read guidance note 6)		
Wed			<u>Non standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Thur					
Fri					
Sat					
Sun					

F

Recorded music Standard days and timings (please read guidance note 8)			<u>Will the playing of recorded music take place indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	<input checked="" type="checkbox"/>						
				Outdoors	<input type="checkbox"/>						
				Both	<input type="checkbox"/>						
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 5)								
Mon	12:00										
		24:00									
Tue	12:00										
		24:00									
Wed	12:00					<u>State any seasonal variations for the playing of recorded music</u> (please read guidance note 6)					
		24:00									
Thur	12:00										
		24:00									
Fri	12:00								<u>Non standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
		01:00									
Sat	12:00										
		01:00									
Sun	12:00										
		24:00									

G

Performances of dance Standard days and timings (please read guidance note 8)			Indoors <input type="checkbox"/>
Day	Start	Finish	
Mon			Both <input type="checkbox"/>
Tue			
Wed			<u>State any seasonal variations for the performance of dance</u> (please read guidance note 6)
Thur			
Fri			<u>Non standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list</u> (please read guidance note 7)
Sat			
Sun			

H

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 8)			Please give a description of the type of entertainment you will be providing		
Day	Start	Finish	<u>Will this entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	<input type="checkbox"/>
Mon				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Tue			<u>Please give further details here</u> (please read guidance note 5)		
Wed					
Thur			<u>State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g)</u> (please read guidance note 6)		
Fri					
Sat			<u>Non standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Sun					

I

Late night refreshment Standard days and timings (please read guidance note 8)			<u>Will the provision of late night refreshment take place indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	<input checked="" type="checkbox"/>
Day	Start	Finish		Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Mon	23:00	24:00	<u>Please give further details here</u> (please read guidance note 5)		
Tue	23:00	24:00			
Wed	23:00	24:00	<u>State any seasonal variations for the provision of late night refreshment</u> (please read guidance note 6)		
Thur	23:00	24:00			
Fri	23:00	01:00	<u>Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list</u> (please read guidance note 7)		
Sat	23:00	01:00			
Sun	23:00	24:00			

J

Supply of alcohol Standard days and timings (please read guidance note 8)			Will the supply of alcohol be for consumption – please tick (please read guidance note 9)	On the premises	<input checked="" type="checkbox"/>			
				Off the premises	<input type="checkbox"/>			
				Both	<input type="checkbox"/>			
Day	Start	Finish	<u>State any seasonal variations for the supply of alcohol</u> (please read guidance note 6)					
Mon	12:00							
		24:00						
Tue	12:00							
		24:00						
Wed	12:00							
		24:00						
Thur	12:00					<u>Non-standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
		24:00						
Fri	12:00							
		01:00						
Sat	12:00							
		01:00						
Sun	12:00							
		24:00						

K

<p>Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 10).</p>
--

Please tick as appropriate

- I have enclosed the premises licence
- I have enclosed the relevant part of the premises licence

If you have not ticked one of these boxes, please fill in reasons for not including the licence or part of it below

Reasons why I have not enclosed the premises licence or relevant part of premises licence.
Electronic application attached.

M Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 11)

Current annex 2 conditions appropriate.

b) The prevention of crime and disorder

Current annex 2 conditions appropriate.

c) Public safety

Current annex 2 conditions appropriate.

d) The prevention of public nuisance

There shall be no admittance or re-admittance of customers after 22:00hrs Sunday to Thursday and 23:30 Friday and Saturday.

e) The protection of children from harm

Current annex 2 conditions appropriate.

Checklist:

Please tick to indicate agreement

- I have made or enclosed payment of the fee; or
- I have not made or enclosed payment of the fee because this application has been made in relation to the introduction of the late night levy.
- I have sent copies of this application and the plan to responsible authorities and others where applicable.
- I understand that I must now advertise my application.
- I have enclosed the premises licence or relevant part of it or explanation.
- I understand that if I do not comply with the above requirements my application will be rejected.

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

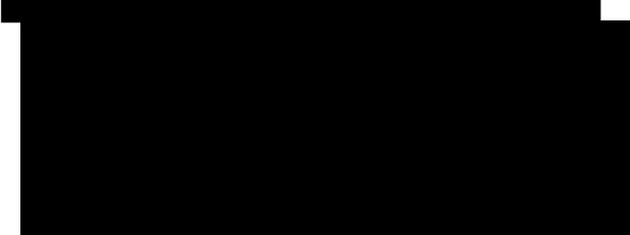
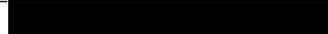
Part 5 – Signatures (please read guidance note 12)

Signature of applicant (the current premises licence holder) or applicant’s solicitor or other duly authorised agent (please read guidance note 13). **If signing on behalf of the applicant, please state in what capacity.**

Signature	
Date	28/04/2021
Capacity	Duly Authorised Agent

Where the premises licence is jointly held, signature of 2nd applicant (the current premises licence holder) or 2nd applicant’s solicitor or other authorised agent (please read guidance note 14). **If signing on behalf of the applicant, please state in what capacity.**

Signature	
Date	
Capacity	

Contact name (where not previously given) and address for correspondence associated			
			
	town		
		Post code	
Telephone number (if any)			

If you would prefer us to correspond with you by e-mail, your e-mail address (optional)
--

Notes for Guidance

This application cannot be used to vary the licence so as to extend the period for which the licence has effect or to vary substantially the premises to which it relates. If you wish to make that type of change to the premises licence, you should make a new premises licence application under section 17 of the Licensing Act 2003.

1. You do not have to pay a fee if the only purpose of the variation for which you are applying is to avoid becoming liable for the late night levy
2. Describe the premises. For example, the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place of consumption of these off-supplies of alcohol, you must include a description of where the place will be and its proximity to the premises.
3. In terms of specific regulated entertainments please note that:
 - Plays: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500.
 - Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
 - Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
 - Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
 - Live music: no licence permission is required for:
 - a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.

**The Licensing Act 2003
(Premises licences and club premises certificates) Regulations 2005
Regulation 33, 34 and Schedule 12
Part A**

**Premises Licence
*Oxford City Council***

Premises Licence Number

20/00766/PREM

Part 1 – Premises Details

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code:

HEAT African Restaurant
189 Cowley Road
Oxford
Oxfordshire
OX4 1UT

Telephone number:

Where the licence is time limited the dates:

Not applicable

Licensable activities authorised by the licence:

Supply of Alcohol
Recorded Music

Times the licence authorises the carrying out of licensable activities:

Supply of Alcohol, Recorded Music:

Sunday to Saturday 12:00 hours to 23:00 hours

The opening hours of the premises:

The premises shall be cleared of customers and closed 30 minutes after the conclusion of the last licensed activity.

Where the licence authorises supplies of alcohol whether these are on and/or off supplies:

On sales only

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:

HEAT African Bar And Restaurant Ltd
189 Cowley Road
Oxford
Oxfordshire
OX4 1UT

Registered number of holder, for example company number, charity number (where applicable):

11976116

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol:

Mohammed Halilu

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:

Personal licence number: 19/03086/PER
Licensing Authority: Oxford City Council

Annex 1 – Mandatory conditions

1. No supply of alcohol may be made under the Premises Licence;
 - (a) at a time when there is no Designated Premises Supervisor in respect of the Premises Licence,
 - or
 - (b) at a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.
2. Every supply of alcohol under the Premises Licence must be made or authorised by a person who holds a Personal Licence.
3. Where this licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity, each individual must be licensed by the Security Industry Authority, with the following exceptions:
 - a) premises where the premises licence authorises plays or films
 - b) any occasion mentioned in paragraph 8(3)(b) or (c) of Schedule 2 to the Private Security Industry Act 2001 (premises being used exclusively by a club with a club premises certificate, under a temporary event notice authorising plays or films or under a gaming licence), or
 - c) any occasion within paragraph 8(3)(d) of Schedule 2 to the Private Security Industry Act 2001.
4.
 - 1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - 2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises:
 - a) games or other activities which require or encourage, or are designed to require or encourage, individuals to:
 - i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

6.
 - 1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - 2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
 - 3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either:
 - a) a holographic mark; or
 - b) an ultraviolet feature.
7. The responsible person must ensure that—
 - a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures:
 - i) beer or cider: ½ pint;
 - ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - iii) still wine in a glass: 125 ml;
 - b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.
8.
 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
 2. For the purposes of the condition set out in paragraph 1:
 - (a) duty is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
 - (b) permitted price is the price found by applying the formula: $P=D+(D \times V)$ where:
 - (i) P is the permitted price,
 - (ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
 - (c) relevant person means, in relation to premises in respect of which there is in force a premises licence:
 - (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
 - (d) relevant person means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
 - (e) value added tax means value added tax charged in accordance with the Value Added Tax Act 1994.
 3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (the first day) would be different from the permitted price on the next day (the second day) as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 – Conditions consistent with the Operating Schedule

9. The Premises Licence Holder shall ensure that all staff employed at the premises whose duties include the sale or supply of alcohol shall undertake and complete a relevant programme of training prior to them being authorised to sell or supply alcohol. Such training shall consist of providing staff with an understanding of:

- The need to ensure the responsible sale and supply of alcohol
- The need to refuse the sale and supply of alcohol to persons who are intoxicated or underage
- The need to seek credible age verification from persons seeking to be sold or supplied alcohol who may appear under the age of 18 years old

Where subsequent issues related to the training is brought to the premises licence holder's attention by either the Licensing Authority and/or responsible authorities named in the Licensing Act, the premises licence holder will make amendments as directed by that authority.

Records of the training programme shall be maintained and made available to Authorised Officers upon request.

The Premises Licence Holder shall provide a "refresher" training session to all relevant staff members as and when deemed necessary on a case by case evaluation, but as a minimum requirement the refresher training session shall be provided to all staff on at least one occasion every twelve months

10. A Premises Daily Register shall be held at the premises. This Register shall be maintained for a rolling minimum period of 12 months. It will be comprised of a paginated and dated pre-printed book such as a desk diary to prevent fraudulent amendment and shall record:

- The name of the person responsible for the premises on each given day.
- The name of the person authorising the sale of alcohol each day.
- All calls made to the premises where there is a complaint made by a resident or neighbour of noise, nuisance or anti-social behaviour by persons attending or leaving the premises. This shall record the details of the caller, the time and date of the call and the time and date of the incident about which the call is made and any actions taken to deal with the call.
- Any refusals on grounds of age and/or intoxication (to include date, time, member of staff involved, reason for refusal a brief physical description of the person refused and whether the emergency services were called)
- The name, SIA number, start and finish time of anyone employed in a security role for that day
- Any use of force by SIA registered staff in the effective management of the premises or in ejecting persons from the premises (to include date, time, member of staff involved, reason for force, a brief physical description of the person dealt with and whether the emergency services were called)
- Weekly checks of the CCTV, to ensure it is fully operational and any faults are dealt with including the time of the check and the person that carried it out.
- Any calls to or visits by Thames Valley Police in relation to any crime and disorder or like related matter.

The Designated Premises Supervisor, or in their absence duly appointed member of staff, shall check the Premises Daily Register on a weekly basis ensuring that it is completed and up-to-date, sign the Premises Daily Register each time that it is checked, and make the Premises Daily Register available for inspection by the Licensing Authority, Thames Valley Police or other named responsible authority under the Licensing Act throughout the trading hours of the premises.

11. The premises shall implement written policies. Such documents shall include, but not be limited to, the following:

- CCTV
- Conditions of Entry
- Crowd Dispersal
- Safeguarding Children & Vulnerable Adults

- Noise
- Responsible Service of Alcohol
- Security Measures
- Underage Sales & False Identification
- Zero Tolerance Drugs

From these written policies and operating procedures, the Premises Licence Holder will implement written staff training, ensuring that all staff employed at the premises receive full training on those policies that are relevant to their specific role.

Staff shall sign and date training records to confirm they have had the training, that they fully understand the training, and that they will carry out their duties in accordance with the training.

These training records and confirmation sheets will be retained and made available to the Licensing Authority and/or responsible authority named under the licensing act upon request.

Where subsequent issues or concerns related to one or more of the policy(s)/training are brought to the premises licence holder's attention by the licensing authority and/or one of the responsible authorities named under the licensing act, the premises licence holder will make amendments as directed by that authority(s).

Hard copies of the most up to date policy/procedures and training will be kept on the premises. They will be readily accessible to staff for their own reference whilst working, and will be made available to the licensing authority and/or responsible authorities upon request to check for compliance.

- The Premises Licence Holder shall ensure that, as part of the security measures policy, they will carry out a written security risk assessment. This will detail the need (if at all) for the employment of SIA registered door staff for normal trade each day of the week and for any special one off events/ promotions that are not part of regular daily trade.
Where this assessment finds the need for SIA registered door staff, to mitigate issues associated with lone working and ineffectual security there will be a minimum of two SIA registered door staff employed for that occasion.
This risk assessment will be to the satisfaction of Thames Valley Police, and where subsequent issues or concerns are brought to the attention of the premises licence holder by the police, the premises licence holder will make and implement amendments as directed by the police.
- The Premises Licence Holder shall ensure that, where SIA registered door staff are employed, they shall be on duty from no later than 20:00 until the premises and immediate vicinity of the premises are closed and cleared of patrons.
- The Premises Licence Holder shall ensure that all staff employed in a security role at the premises wear at all times whilst on duty both inside and outside of the premises high visibility yellow florescent jackets/ vests which clearly identify them as members of the security staff.
- The Premises Licence Holder shall ensure that drinks will be served in containers made from non-glassware drinking vessels (e.g. polycarbonate plastic, toughened safety glass or other such material).
Note: Weights and measures legislation requires the use of "stamped glasses" where "meter-measuring equipment" is not in use
- The Premises Licence Holder shall ensure that, other than wine in bottles, other bottled drinks will be decanted into drinking vessels before being served to the customers to ensure no bottles other than wine ones are in the public side of the premises.
- A CCTV system will be installed and maintained. The CCTV system will incorporate the following basic requirements:
 - Be switched on and fully operational when the licensable activities are being carried out.
 - Record for a minimum rolling period of 31 days
 - Have a camera covering any entrance which will provide a facial shot of identification quality.
 - Have cameras covering other pertinent public areas (internally and externally)

- Have a means of copying any footage to another medium as evidence if requested by the Police
 - Have a member of staff working at all times whilst the licence is in operation that is able to operate the system and in particular be able to provide copies of any footage requested by The Police.
 - A system shall be in place to maintain the quality of the recorded image and a complete audit trail maintained. The system will comply with other essential legislation, and all signs as required will be clearly displayed
18. The Premises Licence Holder shall ensure that no person shall be allowed to leave the premises whilst in the possession of any drinking vessel or open glass bottle, whether empty or containing any beverage.
 19. The Premises Licence Holder shall, in order to promote the prevention of crime and disorder objective, ensure that the maximum number of persons (including staff and entertainers) allowed at the premises shall not exceed 100 persons for the whole premises.
The Premises Licence Holder will implement steps to ensure that this capacity is not exceeded.
 20. Subject to the agreement of the relevant Pubwatch / Crime reduction Business Partnership committee the Premises Licence Holder shall become a member and participate in the designated local Pubwatch / Crime reduction Business Partnership scheme and ensure that a representative of the licensed premises attend all of the arranged meetings or such a person has made all reasonable endeavours to attend the arranged meetings.
 21. Subject to the agreement of the relevant service provider/ radio link committee, The Premises Licence Holder shall operate the "Radio-Link" system of communication during the hours the premises is open to the public, and shall ensure that it is maintained and monitored at all times when the licence is in operation.
 22. All members of staff at the premises shall seek "credible photographic proof of age evidence" from any person who appears to be under the age of 25 years and who is seeking to purchase or consume alcohol on the premises. Such credible evidence, which shall include a photograph of the customer, will include a passport, photographic driving licence, or Proof of Age card carrying a "PASS" logo (subject to the exemptions contained in sec 150(4) of the LA 2003 or subsequent similar legislative provision)
 23. The premises shall be cleared of customers and closed 30 minutes after the conclusion of the last licensed activity.
 24. Prominent, clear notices shall be displayed at all exit points to advise customers to respect the needs of the local community and of acceptable behaviour in public spaces.
 25. The sale of alcohol will be ancillary to the premises main function as a restaurant specialising in African cuisine
 26. The sale of alcohol will only be made to customers that are waiting to place an order for a substantial table meal, are consuming a substantial table meal or have had a substantial table meal.
 27. Ordering, service of and payment for alcohol will be via table service only by way of floor waiter/waitress
 28. The Premises Licence Holder shall ensure that there will be no use of the rear yard (external area) by customers after 22:00 hours.
 29. All exit routes and public areas shall be kept unobstructed, shall have non-slippery and even surfaces, shall be free of trip hazards and shall be clearly signed.
 30. The Premises Licence Holder shall ensure that a suitable fire risk assessment and emergency plan is in place at all times.

31. The Premise Licence Holder shall ensure that an adequate and appropriate supply of first aid equipment and materials shall be available on the premises.
32. The Premises Licence Holder shall ensure that, apart from normal entrance and egress all external windows and doors shall be kept shut at all times when regulated entertainment is being provided.
33. Entertainment shall be held internally only; no music or speakers shall be provided to external areas of the premises
34. The Premises Licence Holder shall ensure that, between the hours of 21:00 and 07:00, no waste glass or bottles shall be moved or deposited outside.
35. The Premises Licence Holder shall ensure that patrons smoking outside the premises shall be monitored regularly to ensure the potential for noise nuisance is controlled. Clear and legible notices shall be prominently displayed at any area used for smoking requesting customers to respect the needs of local residents and use the area quietly.
36. The Premises Licence Holder shall ensure that a notice stating the operating hours of the premises shall be displayed conspicuously outside each public entrance.
37. The Premises Licence Holder will ensure that there shall be no children unaccompanied by a responsible adult on the premises after 19:00 hours.
38. The Premises Licence Holder will ensure that all children under the age of 12 years shall be accompanied by an adult whilst on the premises.

Annex 3 – Conditions attached after a hearing by the licensing authority

39. The Premises Licence Holder (or such person as they nominate) shall provide 14 days prior written notification to the Force Licensing Officer of Thames Valley Police and to the Licensing Authority of:

- Any one-off event that includes entertainment or a promotion that is not consistent with regular trade

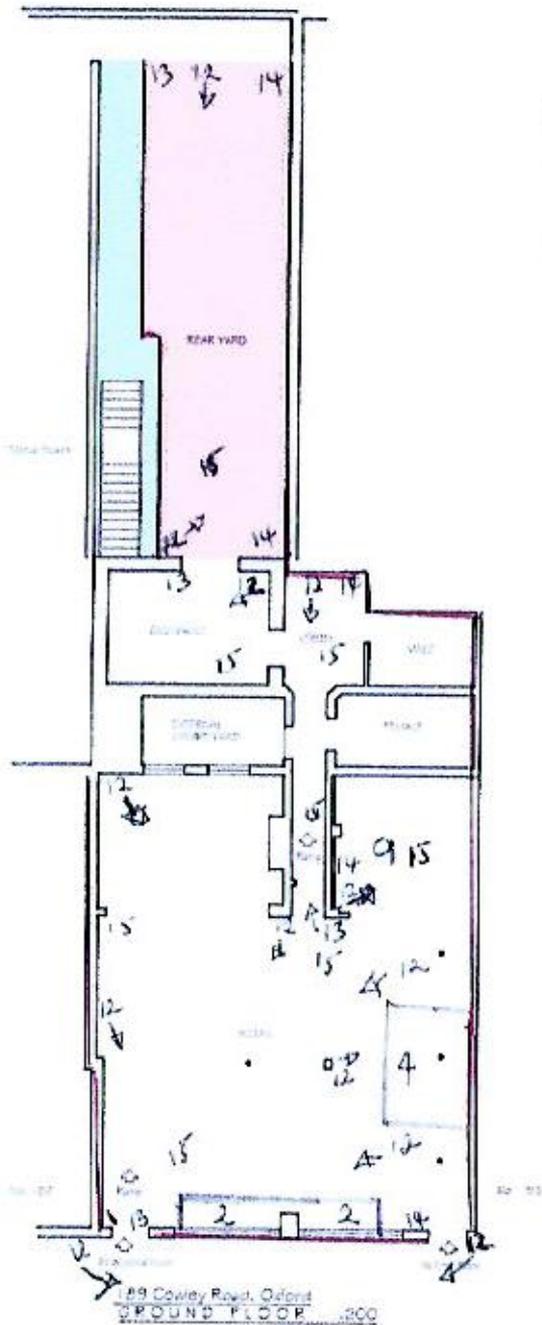
Such written notifications shall provide the following details:

- The name of the person in charge/authorising the sale of alcohol for the duration of the event.
- The name of any promoters
- The name of the any act, DJ's or other such performers involved
- The nature of the event.
- The date, the commencement and conclusion time of the event.
- Security provisions (including numbers and working hours of SIA staff)
- Expected numbers attending

There shall be a maximum of twelve such events per annum each with prior written consent of Thames Valley Police and the Licensing Authority

Annex 4 – Plans

See attached



KEY

- 1 Main Entrance
- 2 [REDACTED] RAISED DINING AREA
- A Bar
- 9 Kitchen
- 12 CCTV
- 13 Fire exit
- 14 Fire extinguisher
- 15 Smoke alarm
- Alcohol sale/Consumption

Licensing Act 2003

www.oxford.gov.uk

**Licensing and Gambling Acts Casework Sub-Committee****Notification of determination**

Hearing under Section 17 and 18 of the Act, and the Licensing Act 2003 (Hearings) Regulations 2005 in respect of an application made to Oxford City Council for a Premises Licence

Date of hearing:	Monday 1st June 2020
Place:	Remote hearing via 'Zoom'
Case No.	20/00766/PREM
Applicant	HEAT African Bar And Restaurant Ltd
Premises:	HEAT African Restaurant
Premises address:	189 Cowley Road Oxford Oxfordshire OX4 1UT
Licensing Sub-Committee Councillors:	Cllr Mark Lygo (Chair), Cllr Colin Cook, Cllr John Tanner
Legal Advisor:	Daniel Smith
Licensing Officer:	Joshua Curnow
Clerk:	John Mitchell

The Sub-Committee heard representations from the following:

Licensing Authority: Joshua Curnow (Licensing Officer)

Joshua Curnow presented the Licensing Authority's report. He stated that the application had attracted representations from six Interested Parties. Prior to the hearing the representation from M Lewis had been withdrawn. Mr Curnow explained that the Applicant had amended the application during the consultation period including changing the name of the Premises to 'HEAT African Restaurant', reduction to the hours for all licensable activities and submission of amended plans concerning the seating area. The Applicant also confirmed agreement to conditions recommended by Thames Valley Police as per Appendix two of the

report.

There were no other oral representations made. The Applicant and Interested Parties had previously consented to the hearing being conducted by way of written representations. The Sub-Committee considered the written representations contained in the report and a supplementary representation submitted by licensing consultant Paul Jones on behalf of the Applicant.

Decision and Reasons of the Sub-Committee:

1. The Sub-Committee considered all submissions. It also had regard to the relevant Home Office Guidance and the Council's Statement of Licensing Policy, in particular policy GN19 (Special Saturation Policy)(SSP) and PP1 (Pubs, Restaurants, Hotels, Guest Houses).
2. The Sub-Committee noted that the application was for a new premises licence for the sale of alcohol within the East Oxford Special Saturation policy (SSP) area. The burden was therefore on the Applicant to show that a licence could be granted without adding significantly to cumulative impact problems.
3. The Sub-Committee understood the Interested Party concerns over general levels of crime and disorder in East Oxford. However, having considered the amendments made to the application, particularly the reduced hours applied for, the restriction to operation as a restaurant and the conditions agreed with Thames Valley police (TVP) - the Sub-Committee was satisfied that a licence could be granted without aggravating cumulative impact problems.
4. The Sub Committee found that in order to promote the objectives of preventing crime and disorder and public nuisance it was appropriate to attach the agreed conditions as set out in Appendix two of the report but with the following addition:
 - a. in condition 2. (notification to TVP and licensing authority) the following words be added: '**... There shall be a maximum of twelve such events per annum each with prior written consent of Thames Valley Police and the Licensing Authority**'.
5. The Sub-Committee was satisfied the application was otherwise in accordance with the Licensing Objectives.

The application as amended is **GRANTED** subject to the conditions set out in 4. above



Councillor Mark LYGO
Chair of Licensing Sub-committee

Notes:

- A. The applicant, and any responsible authority or interested party that has made representations upon the application has a right of appeal to the Magistrates' Court against this decision. If you wish to appeal you must do so within 21 days of being notified of the decision.



25/05/2021

To: The Licensing Authority- Oxford City Council

Reference: Heat Bar and Restaurant, Cowley Road (21/01141/PREM)

Subject: Variation Application- Police Objection.

Having considered the requested proposal regarding the above Thames Valley Police have concerns that lead us to lodge our objection to the Licensing Authority so they may consider the matter fully.

This is an application to vary the existing terminal for Heat Bar & Restaurant in East Oxford.

Heat Bar & Restaurant is located within the former NatWest bank on Cowley road. Initially the licence was applied for back in the early months of last year prior to the Coronavirus pandemic. Literature both on display at the premises at the time of internal building work to convert the site and subsequently on open source social media advised the coming premises to be a sports bar/ karaoke bar/cocktail bar with a dance floor and buffet (see annex one).

During the statutory consultation period for the original licence, Thames Valley Police and the Licensing Authority met with the applicant to discuss our concerns about the introduction of yet another bar in the East Oxford area, which was at the time afforded protected status under the special saturation policy (SSP).

In responding to the application and based on what was agreed at that meeting, Thames Valley Police did not object. This was solely on the basis that the applicant agreed that this was not going to be a sports bar/ karaoke bar/cocktail bar with a dance floor but a sit down restaurant, that a significant number of conditions were attached to promote the licensing objectives and that the terminal hour was no later 23:00/23:30. (It was during both the discussion for the application and during the three temporary events notices the applicant submitted, that it was repeatedly explained that hours beyond 23:00 were a significant concern and that we would not support future incremental attempts to extend the hours in this problematic geographical area).

Despite these amendments, however we believe that the matter still went before a sub-committee due to local resident's concerns.

Since the licence's original grant, the UK has been in varying states of 'lock down' or heavily restricted permitted business practices, including a curfew and other steps such as no permitted use of internal spaces.

It has also seen a greatly reduced footfall of consumers over the last year with both the general public not being permitted to go out, or when they have, still choosing to stay at home or stay local. This is compounded with the student population (a heavy contingent in the East Oxford area where the premises is located) having been sent home for longer as well.

This has a two-fold effect on the matter at hand.

Firstly, the premises has not been in a state where it has traded with any type of normality. This has therefore meant it has not been in a position to demonstrate to the authorities a proven track record for us to be able to judge whether his variation is appropriate.

Secondly, the SSP was due for its statutory review earlier this year. Sadly for reasons linked to the pandemic we gather that whilst the policy is being kept under review for the rest of the year, and will hopefully be consulted on again later on in 2021 (and at that point we sincerely restored), at this point in time the policy is not in effect.

The concerns of the police in this matter turn very much on the cumulative effect in the area from the extensive provisions of licensable activities already in the area and the detrimental effect it has on crime, disorder, antisocial behaviour and nuisance. The SSP, as the subcommittee will well be aware of sought to act as a balance to the unchecked growth of yet further and further licensable activities .

Thankfully, the Home Office section 182 guidance on the licensing act at 14.42 states;

'The absence of a CIA does not prevent any responsible authority or other person making representations on an application for the grant or variation of a licence on the grounds that the premises will give rise to a negative cumulative impact on one or more of the licensing objectives, However, in each case it would be incumbent on the person making the representation to provide relevant evidence of cumulative impact'.

Contained in annex two of the police's representations is the most recent crime data analysis of the night time economy in Oxford. This package will form part of any subsequent consultation we are asked to participate on later on in the year for the SSP. At this point however we submit it to the committee to consider as indicative of the issues inherent in Oxford, including the Cowley road and its vibrant night life on crime, disorder, ASB and nuisance.

We have also been informed by the Licensing Authority that it is still entirely permissible as well to still quote the fact that the area was subject to an SSP in support of any cumulative impact argument made by the police and reference that previous data as well to help towards the argument at hand. This may be found in annex three.

It is important to stress that whilst there is a need to help re-start the economy and support business in the wake of the pandemic, the issues stemming from cumulative impact have not disappeared and will very quickly re-emerge as life returns to normal. As such, the need remains to ensure balance between a business and that of the area it has chosen to locate itself within and share.

Whilst this venue is of a relatively small capacity in comparison to others located in the area, and it might well be argued that this application merely seeks an additional hour week days (taking it up to midnight) and a two hours Friday and Saturday (taking it up until 1am the following day), these are timings that will take this additional footfall within the geographical area into the window of time when the night time economy is well within its full swing. The venue is also situated within the main hub of activity the Cowley road and the old SSP area. This is an area that proves to be popular for the public throughout the evening and well on into the night.

In referring back to the balance that must be struck between a business/profit need of a licensed premises and the needs of the overall area, East Oxford specifically from a policing point of view is in a delicate state. Indeed night time economy related issues are now no longer just the preserve of the weekends as it used to be. With a large Student presence, concentrated in East Oxford and Headington nearby, and it being more socially acceptable to go out late night for the general public as well, the night time economy is now a seven day a week occurrence.

It is our view that this variation would not only result in a retention for longer of the existing customer base at the premises, but will likely also attract an increased footfall into the East Oxford area from others customer bases. Aside from likely exacerbation during the hours of the operation of the licence, this attraction will therefore have a corresponding impact at and in the time after closing of the venue when these groups leave at night.

In summary, as District Judge Patterson stated in relation to an appeal made against the City Council by an East Oxford premises wishing to extend hours:

The effect on the area is wider than the immediate vicinity of the premises. It is not necessarily the direct consequences of the application proposal that concern me but the bigger picture in terms of impact on the area.

It has been our prevailing concern since the building was originally taken on by the current business and in the process of discussing the original application for the licence, that the intention has continued to be one seeking later hours. The venue has still not had an opportunity yet to demonstrate an ability to trade within its own licence and is as such an unknown quantity to the authorities.

It is our assessment as the police this application would contribute towards the inherent issues of the East Oxford night time economy and as such we ask the sub- committee to consider not granting.

----- End of document -----



Police NTE Analysis 01/01/2017-01/03/2021

All data in the following report is graded as 'OFFICAL' under the GSC and should be treated as such.

Absolute levels of violence are variable and unpredictable, which creates a risk of either under-resourcing or over-resourcing Nightsafe. There is also no apparent seasonality in the data. However, violence does appear to be largely concentrated within key time periods and relatively focused areas of the city. In particular, and unsurprisingly, the periods between 00:00 and 04:00 on Saturday and Sunday mornings account for a hugely disproportionate amount of the NTE-associated violence in the LPA. With regards to key areas, mapping shows that the city centre areas around Hythe Bridge St /Park End St and Cornmarket St are key hotspots, as well as certain areas along the Cowley Road.

TEMPORAL DISTRIBUTION

The temporal distribution of the 4,514 occurrences for which a time could be determined is shown below. It should be noted that 314 of these had an Event Start Time recorded as 00:00 – upon further investigation 305 of these were changed to a more accurate time based on Recorded Time, Event End Time and times noted in the summary report.

Figure 1: Distribution of occurrences by time and day of week

	00:00 - 01:00	01:00 - 02:00	02:00 - 03:00	03:00 - 04:00	04:00 - 05:00	05:00 - 06:00	:	21:00 - 22:00	22:00 - 23:00	23:00 - 00:00	Grand Total
Monday	44	43	38	40	21	3		71	86	62	408
Tuesday	39	33	50	69	21	3		102	77	85	479
Wednesday	45	42	30	41	24			102	94	72	450
Thursday	60	44	61	42	18	4		99	61	68	457
Friday	52	47	64	56	29	3		94	114	122	581
Saturday	115	131	143	165	78	6		113	125	141	1017
Sunday	147	216	202	210	98	5		88	80	76	1122
	502	556	588	623	289	24		669	637	626	4514

Figure 1 above shows what we might expect intuitively: almost half (47%) of occurrences linked to Oxford's NTE occur on either a Saturday or a Sunday. The busiest period is between 01:00 and 04:00

Figure 2: Distribution of NTE-related hospitalisations to John Radcliffe A&E by time and day of week

	00:00 - 01:00	01:00 - 02:00	02:00 - 03:00	03:00 - 04:00	04:00 - 05:00	05:00 - 06:00	..	21:00 - 22:00	22:00 - 23:00	23:00 - 00:00	Grand Total
Monday	12	9	7	5	5	1		3	4	3	49
Tuesday	11	6	12	18	16	8		2	5	7	85
Wednesday	7	8	5	5	3	3		2	2	7	42
Thursday	13	10	13	9	15	3		6	2	5	76
Friday	6	12	7	8	10	2		11	7	5	68
Saturday	15	27	32	28	40	16		10	5	14	187
Sunday	18	59	52	41	59	22		6	3	7	267
	82	131	128	114	148	55		40	28	48	774

Figure 2 above shows the distribution of admissions to the Accident & Emergency department of the John Radcliffe hospital between August 2017 and August 2020 which were classified as Apparent Assaults in which alcohol was believed to be a factor. The distribution largely mirrors the conclusion drawn from analysis of the temporal distribution of NTE-linked occurrences in Oxford, with an even greater focus on the early hours of Sunday morning (and to a lesser extent of Saturday morning).

GEOGRAPHICAL DISTRIBUTION

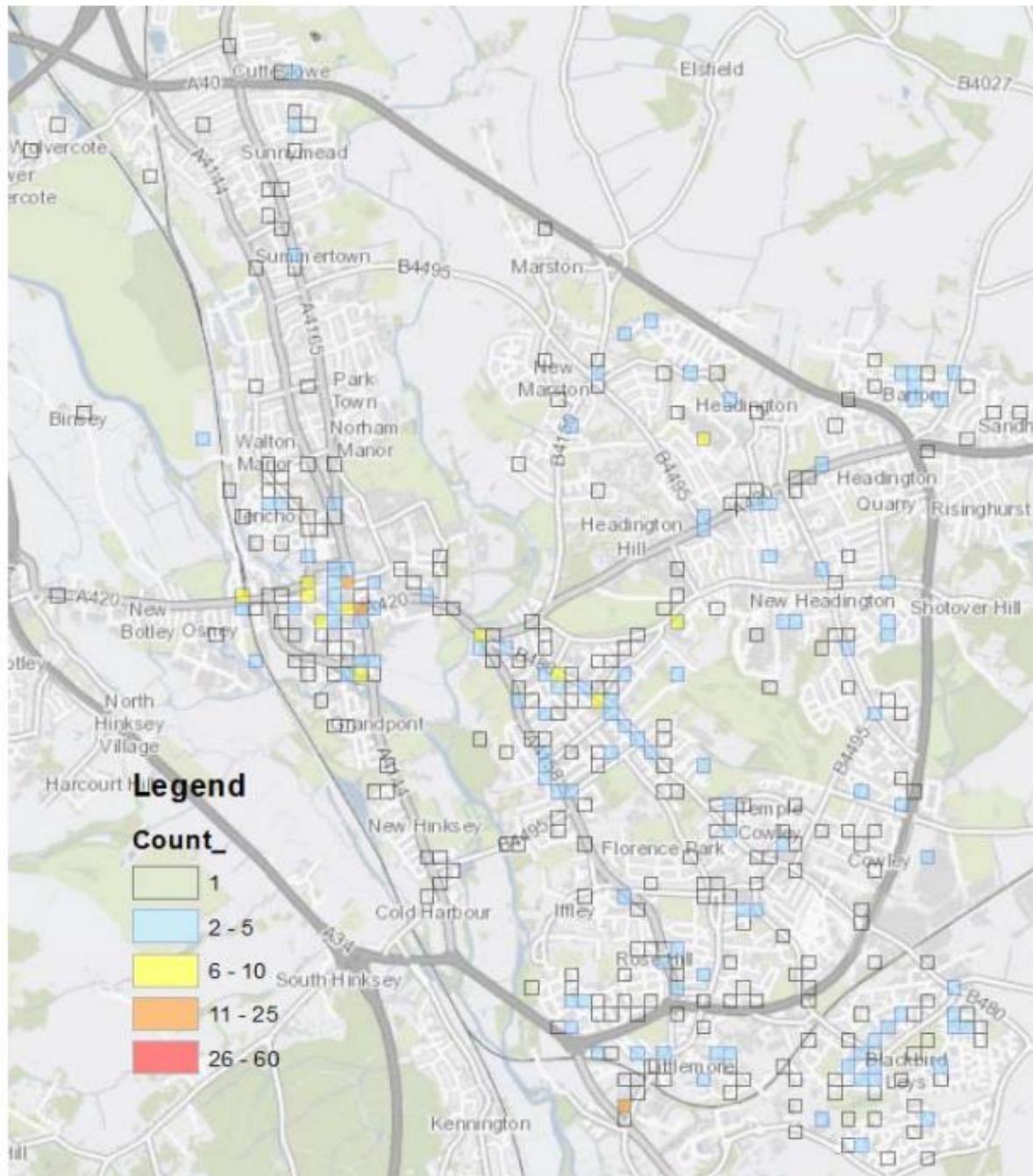
Figure 5 below shows a heatmap of NTE occurrence locations in Oxford, using a 100m x 100m grid overlaid on a map of the LPA with the count of occurrences recorded as taking place within each grid square being indicated by the colour of the square.

The map clearly indicates that the most notable areas in which NTE occurrences have taken place are: the city centre area focused on Park End Street, Hythe Bridge Street and Cornmarket; Magdalen roundabout, the Cowley Road between Union Street and East Avenue (O2 Academy and Cowley Retreat area); the A&E department of the John Radcliffe Hospital; and the Littlemore Mental Health Centre. It is possible (although not confirmed) that the hospital events may include occurrences that took place elsewhere and were reported from the hospital location.

Figure 5: Fishnet Heatmap of All Oxford NTE Occurrences (Jan '17 - Apr '21)

NTE Hour 1: 21:00 – 22:00

Figure 6: Fishnet Heatmap of NTE Occurrences between 21:00 and 22:00



NTE Hour 1: 21:00 – 22:00

Figure 6: Fishnet Heatmap of NTE Occurrences between 21:00 and 22:00

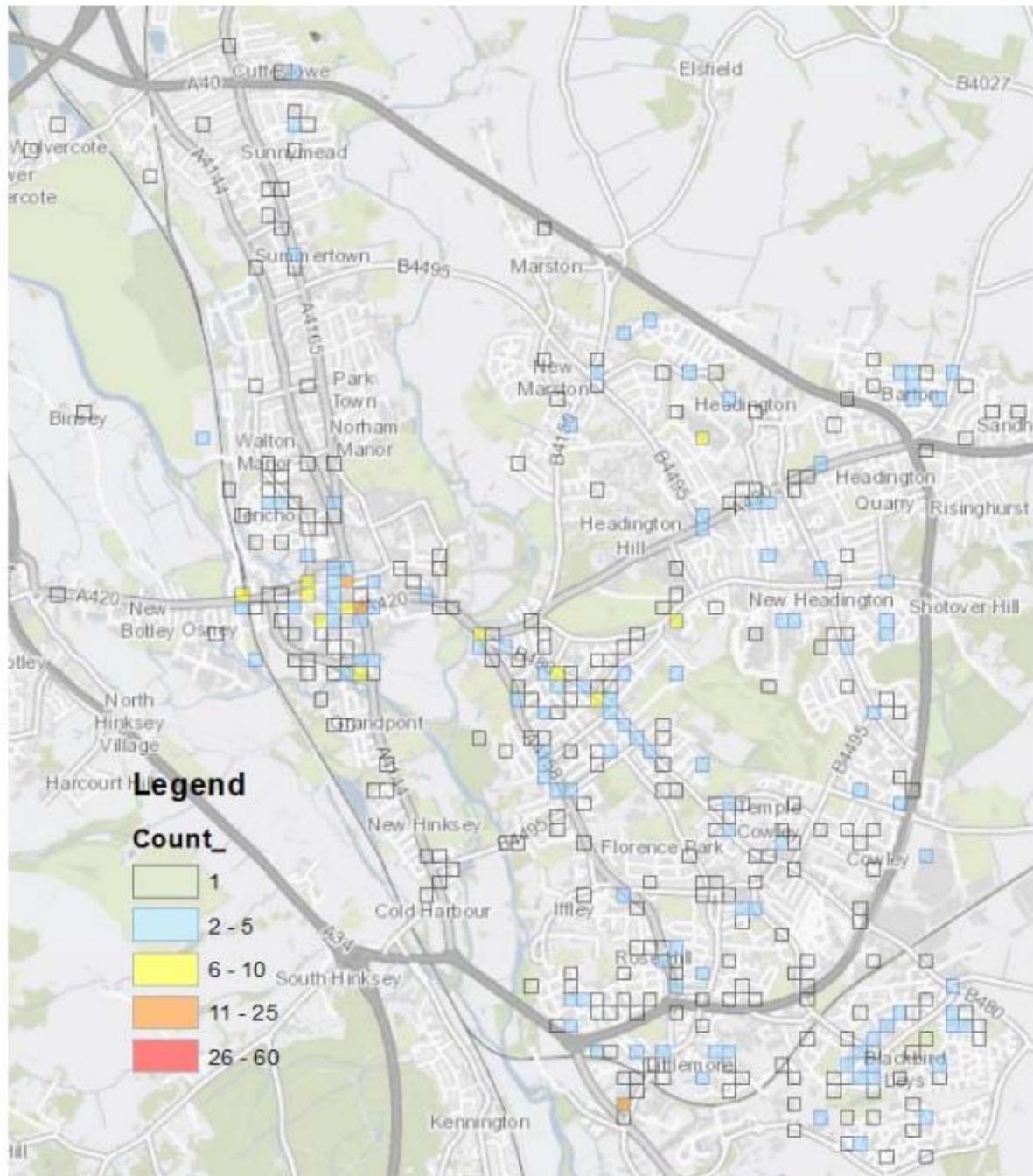


Figure 6 above shows that during the period 21:00 – 22:00 violent occurrences are quite evenly distributed across the city, although with the main hotspots still in the city centre and Cowley Road areas.

Violence in the Park End St / Hythe Bridge St area has not really picked up yet at this time period, with the key areas in the city centre being at the North and South ends of Cornmarket St.

NTE Hour 2: 22:00 – 23:00

Figure 7: Fishnet Heatmap of NTE Occurrences between 22:00 and 23:00

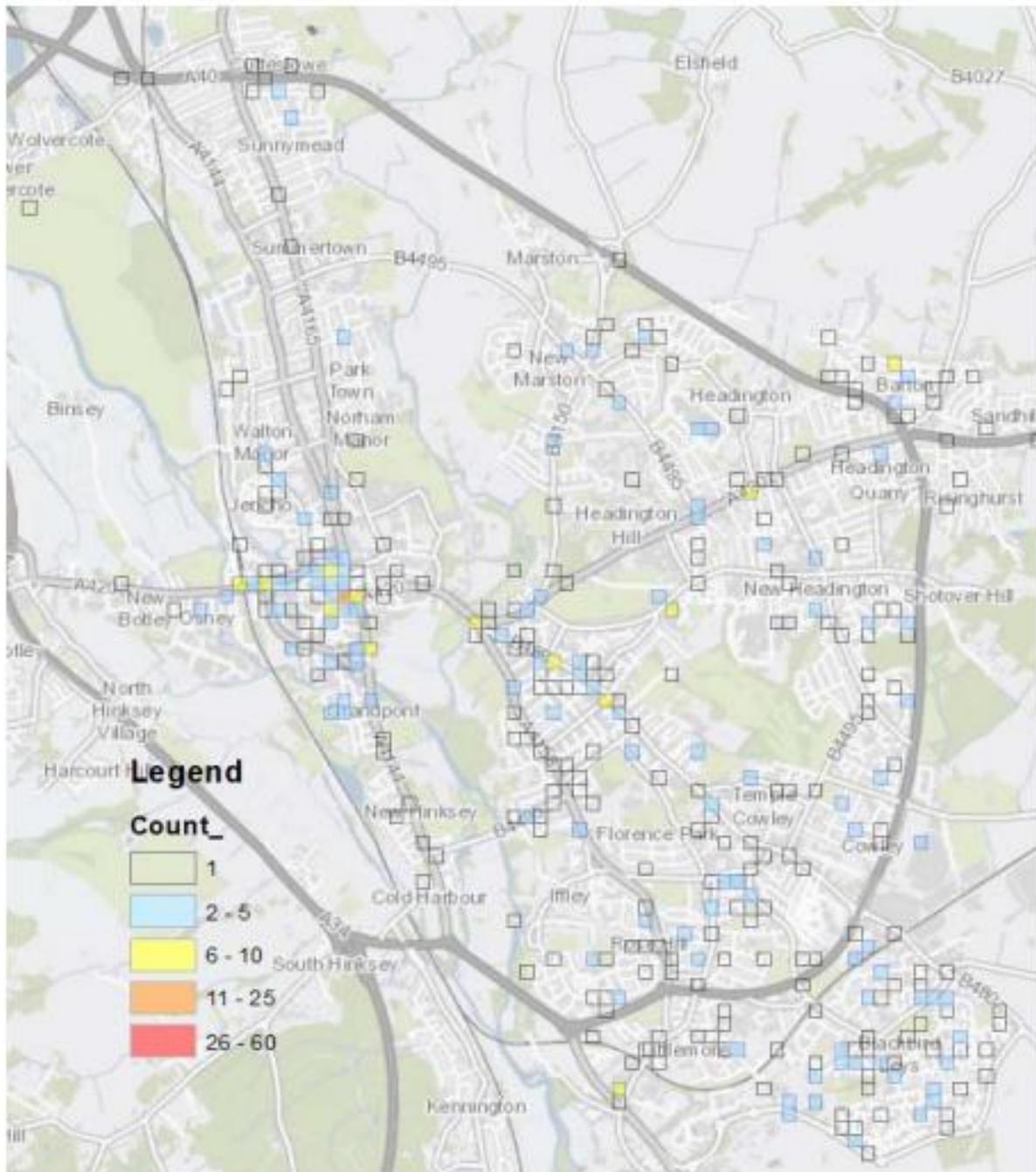


Figure 7 above shows that in the period 22:00 to 23:00 NTE violence appears to be slightly more concentrated in the city centre, still followed by the Cowley Road.

Within the central area, occurrences start to be recorded in the Park End St / Hythe Bridge St area in this time period. Queen Street appears to be the most significant area during this hour, with George St, the South end of Cornmarket St and the Westgate also particularly notable.

NTE Hour 3: 23:00 – 00:00

Figure 8: Fishnet Heatmap of NTE Occurrences between 23:00 and 00:00

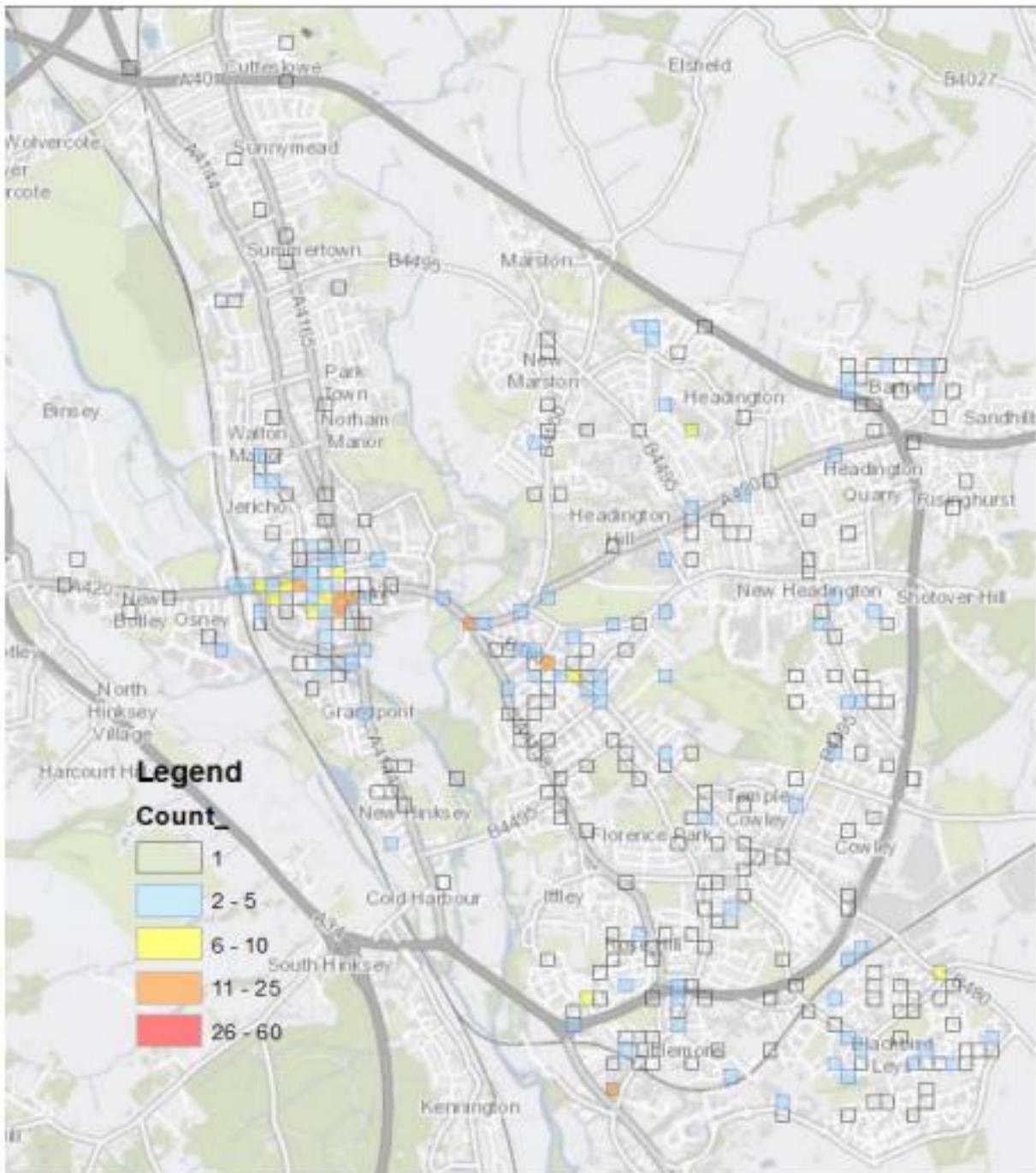


Figure 8 above shows that by the period 23:00 to 00:00 violent NTE occurrences become more focused around the key city centre, Cowley Road and Magdalen roundabout areas.

Within the city centre, violent occurrences are taking place in the Park End St / Hythe Bridge St area but to a lesser extent than in the Queen St / Cornmarket area and George St.

NTE Hour 4: 00:00 – 01:00

Figure 9: Fishnet Heatmap of NTE Occurrences between 00:00 and 01:00

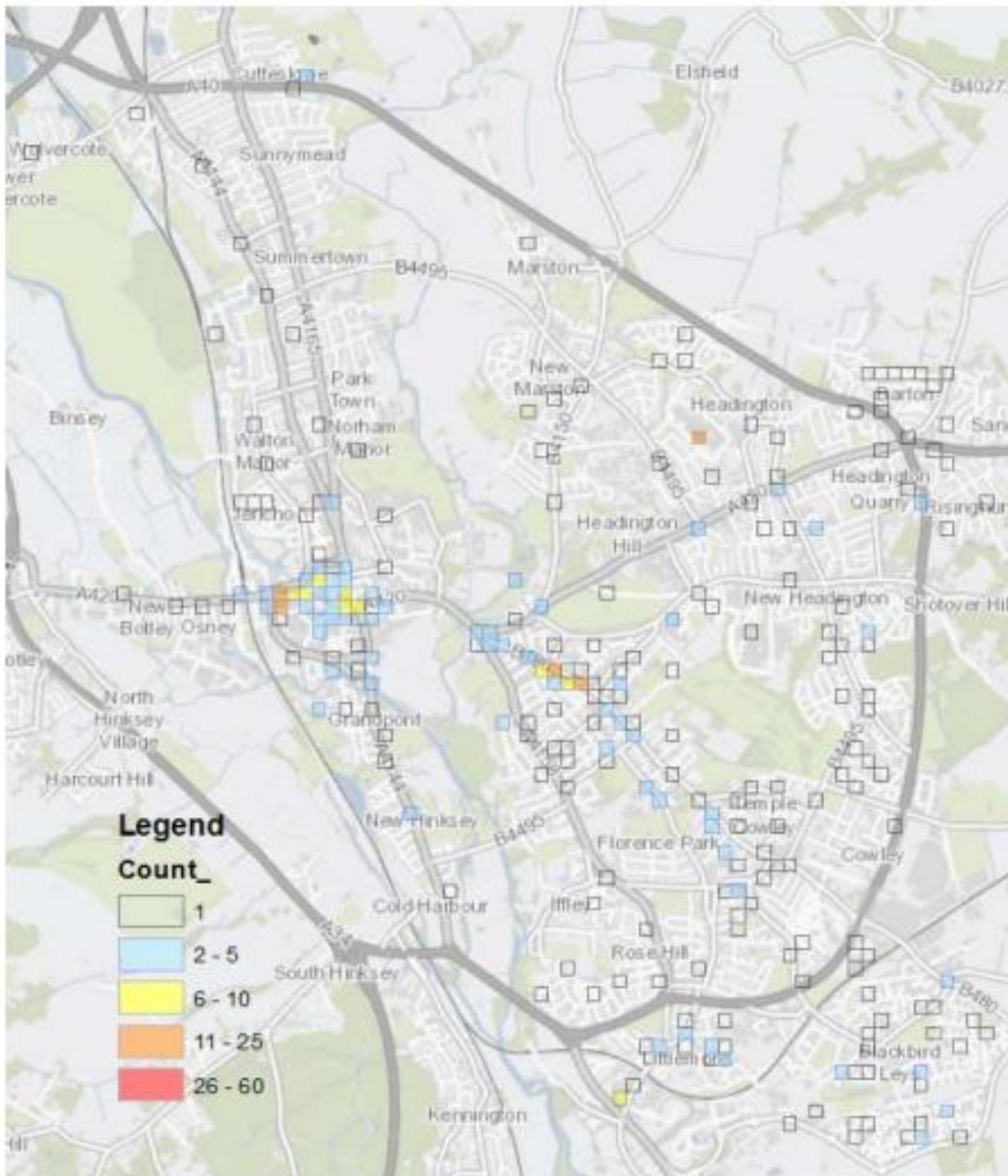


Figure 9 above shows a clear shift in violent NTE-related occurrences towards the nightclub area in Park End St / Hythe Bridge St, although with fairly high levels continuing in the Queen St / Cornmarket St area. High levels are also apparent on the Cowley Road around the O2 Academy and the takeaway food establishments.

NTE Hour 5: 01:00 – 02:00

Figure 10: Fishnet Heatmap of NTE Occurrences between 01:00 and 02:00

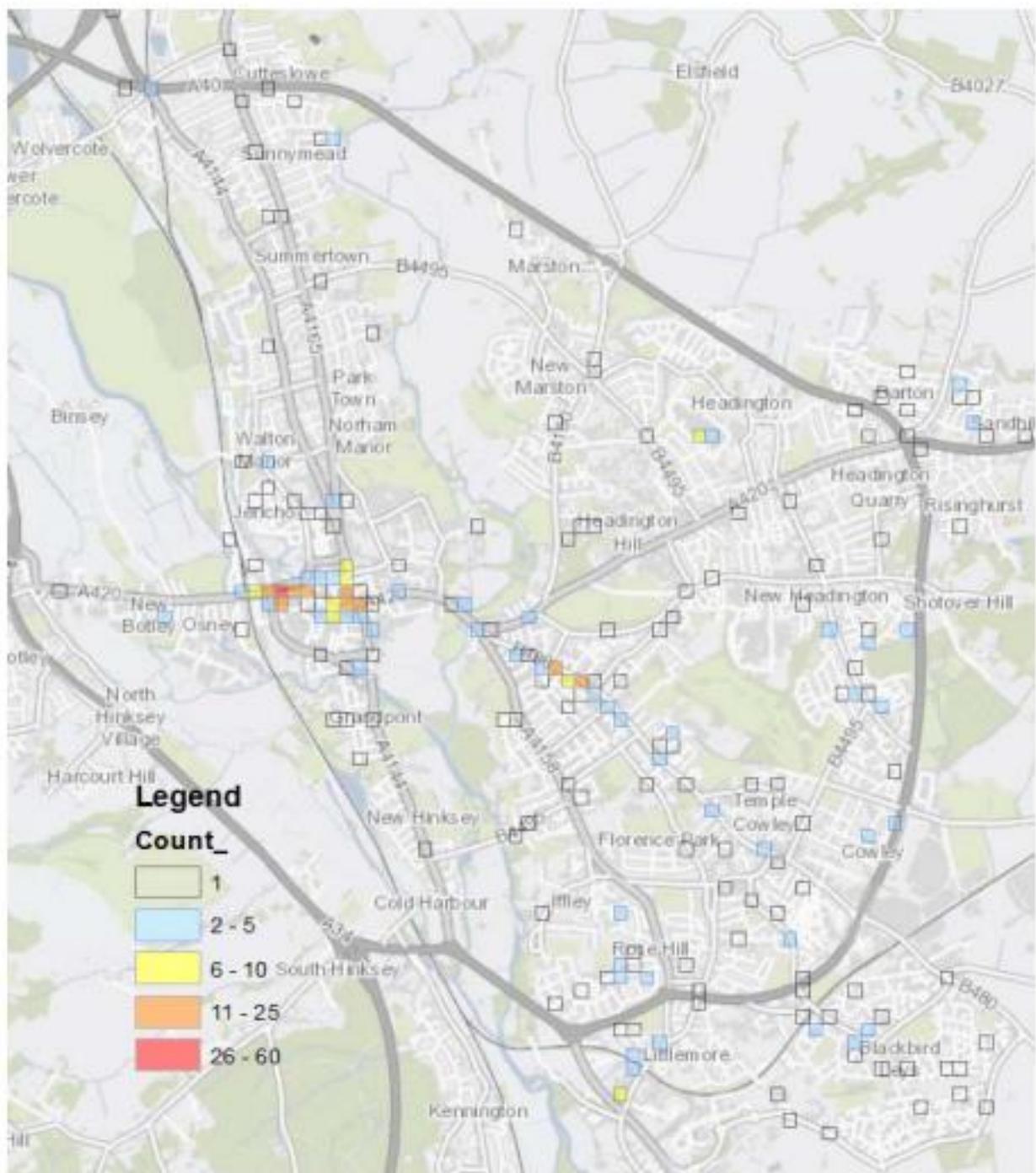


Figure 10 above shows a further escalation in violent occurrence levels in the Park End St / Hythe Bridge St area as well as continued significant levels of violent NTE-related occurrences in Queen St / Cornmarket St and the Cowley Road.

Appendix 12 – East Oxford Special Saturation Policy Area



Licensing Act 2003

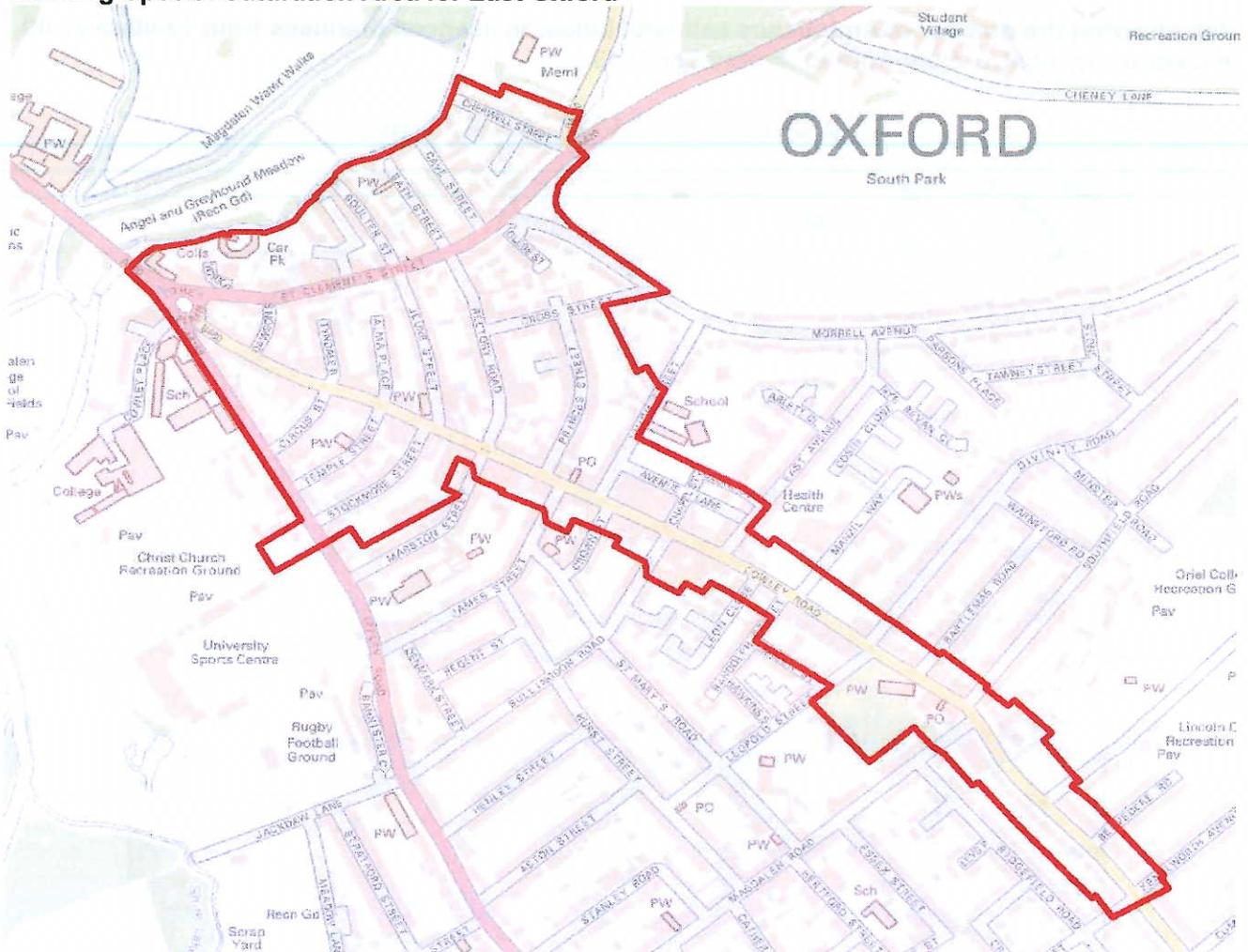
East Oxford Special Saturation Policy

Scale: 1:7,500

Reproduced from the Ordnance Survey map with the permission of the Controller of Her Majesty's Stationary Office (HMSO). Crown Copyright. Unauthorised reproduction infringes Crown Copyright and may lead to prosecution or civil proceedings. Oxford City Council LA 100019348



Existing Special Saturation Area for East Oxford



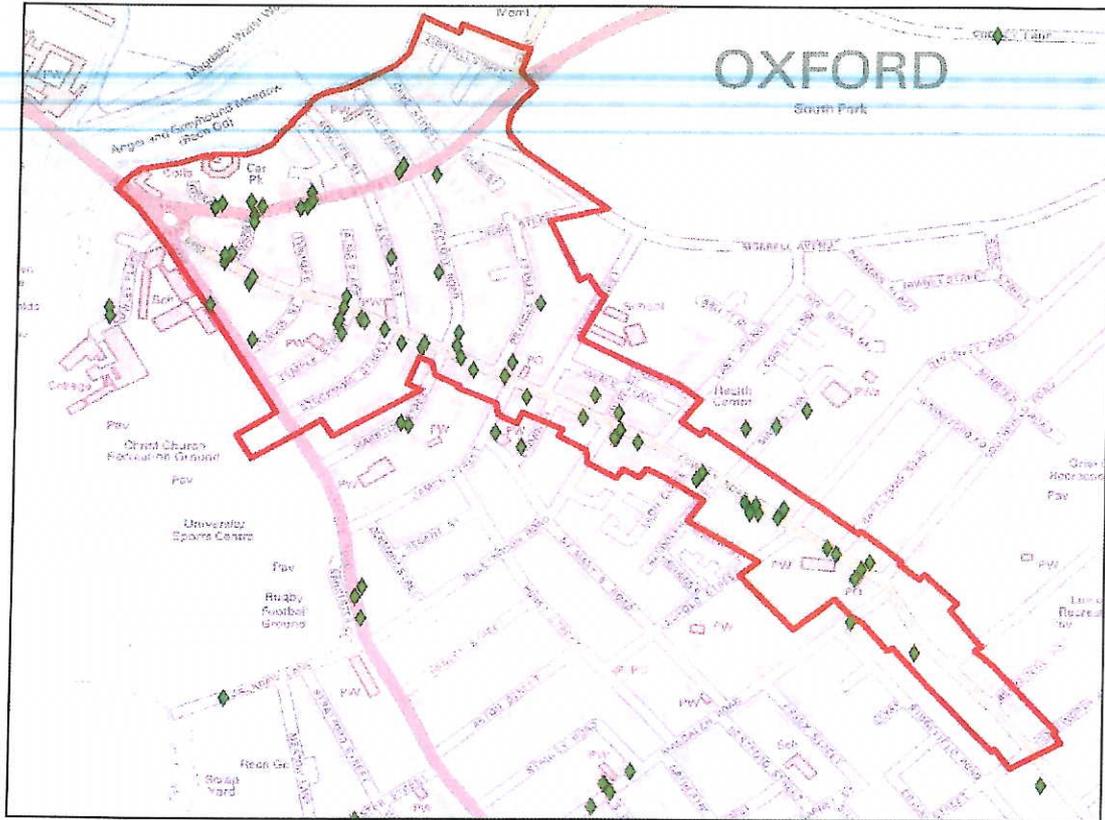
SSP Boundary ———

East Oxford crime data comparison for the years 2012, 2013 and 2014.

	2012	2013	2014
ASB	635	487	497
Violence and Sexual Offences	139	166	199
Public order	78	76	61

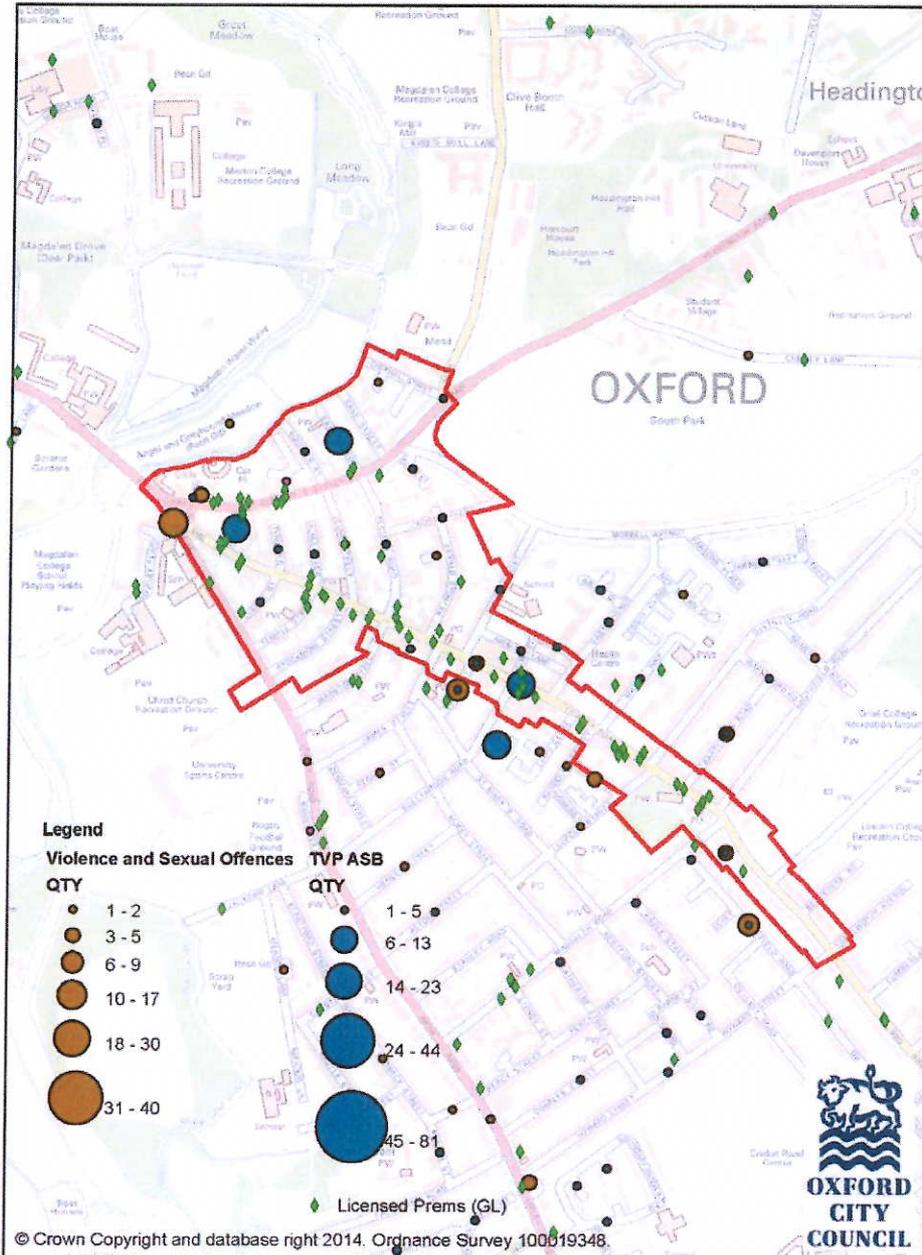
Due to changes in the crime recording standards in 2013 violent crimes was reclassified to violence and sexual offences. Public disorder and weapons were separated into individual classifications.

Map showing locations of licensed premises in East Oxford



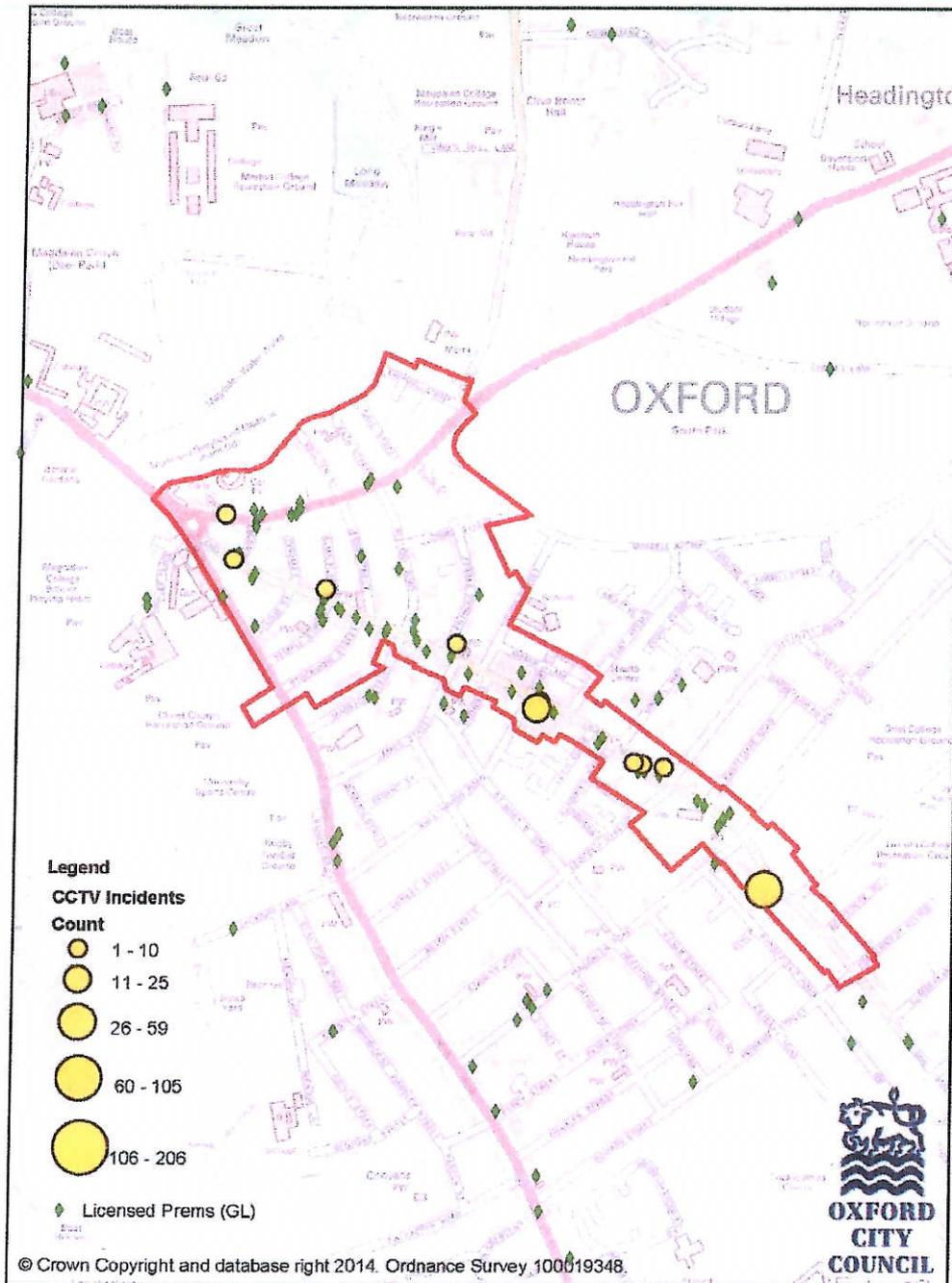
Map showing the concentration of violent incidents and anti-social behaviour incidents in East Oxford from February 2014 to May 2015.

East Oxford Violence and ASB Incidents



Map showing the number of CCTV incidents for the period 2010 to 2015 from 19.00 to 07.00 in East Oxford.

East Oxford CCTV Incidents



Map showing the number of Ambulance call outs from 19.00 to 07.00 in East Oxford from April 2013 to September 2013.

East Oxford Ambulance Call Outs



From: [ACREMAN David](#)
To: [licensing](#)
Subject: 21/01141/PREM Heat Variation Application 189 Cowley Road
Date: 26 May 2021 19:13:39
Attachments: [jimage006.png](#)

Good Evening,

Environmental Health have considered the above application and wish to make a formal representation, in order to uphold the licensing objective of the prevention of public nuisance. Environmental Health believe that if granted, an extension of hours for licensable activities will increase the likelihood that public nuisance will be caused.

Environmental Health has received a number of complaints about the premises since it opened (most recently on the 25th May 2021) alleging noise nuisance from both its patrons and music. As a result of investigations into these complaints, a Community Protection Warning Notice was served in September 2020.

Kind Regards

Dave Acreman | Environmental Health Officer | Business Regulation Team | Regulatory Services and Community Safety | Oxford City Council | St Aldate's Chambers | 109 St. Aldate's | Oxford | OX1 1DS |
Website: www.oxford.gov.uk
Email dacreman@oxford.gov.uk



For information on COVID-19 visit www.gov.uk/coronavirus

COVID-19: Advice and guidance for small businesses and the self-employed: <https://www.fsb.org.uk/campaign/covid19.html?anchor=what-help>



COVID-19 Working Safely Guidance

If you need help & advice on how to protect people from coronavirus (COVID-19 in your workplace, contact the Health and Safety Executive)



- by telephone: 0300 790 6787 (lines are open Monday to Friday 8:30am to 8pm)
- online using their enquiry form:
www.hse.gov.microsoftcrmportals.com/workingsafelyenquiries/

Stop the virus from spreading. Keep Oxford safe.

Follow the guidance: Clean hands. Wear a face mask. Keep your distance. Get tested if you have symptoms.

F [Redacted]

[Redacted]

[Redacted]

[Redacted]

From: Planning
Sent: 19 May 2021 18:53
To: licensing <licensing@oxford.gov.uk>
Subject: Comments for Licensing Application 21/01141/PREM

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 19/05/2021 6:52 PM from Mrs Jane Blandy.

Application Summary

Address:	189 Cowley Road Oxford Oxfordshire OX4 1UT
Proposal:	Premises Licence
Case Officer:	Lucy Longford

[Click for further information](#)

Customer Details

Name:	Mrs Jane Blandy
Email:	[Redacted]
Address:	[Redacted]

Comments Details

Commenter Type:	Neighbours
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Public Nuisance
Comments:	19/05/2021 6:52 PM This restaurant has caused a significant nuisance to all its neighbours for months on end. The enormous wooden structure has now been removed only to be replaced by tables and chairs for very loud activities late into the night. It is a residential neighbourhood, and they should not expect all the local residents to be constantly disturbed, and certainly not late at night. The area is not fitting for this purpose.

Kind regards

Comments for Licensing Application 21/01141/PREM

Application Summary

Application Number: 21/01141/PREM

Address: 189 Cowley Road Oxford Oxfordshire OX4 1UT

Proposal: Premises Licence

Case Officer: Lucy Longford

Customer Details

Name: Ms joanna gilmour

Address: [REDACTED]

Comment Details

Commenter Type: Members of the Public

Stance: Customer objects to the Licensing Application

Comment Reasons:

- Public Nuisance

Comment: 21/05/2021 4:11 PM An unwelcome extension to alcohol licence in this already saturated bar and pub area of East Oxford. Not needed in our community, adding to noise and possible anti social behaviour.

From: [Planning](#)
To: [licensing](#)
Subject: Comments for Licensing Application 21/01141/PREM
Date: 24 May 2021 19:20:44

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 24/05/2021 7:20 PM from Ms Claudia Barton.

Application Summary

Address:	189 Cowley Road Oxford Oxfordshire OX4 1UT
Proposal:	Premises Licence
Case Officer:	Lucy Longford

[Click for further information](#)

Customer Details

Name:	Ms Claudia Barton
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Neighbours
Stance:	Customer objects to the Licensing Application
Reasons for comment:	<ul style="list-style-type: none">- Amenities or Facilities required- Crime and Disorder- Other objection- Protection of Children from Harm- Public Nuisance- Public Safety

Comments: 24/05/2021 7:20 PM I object to this proposed development. It is a gross infringement on the peace, privacy and security of the residents of the South Park block of flats.

The extended hours of Heat Restaurant are going to have a negative impact on South Park Court as a whole, with noise pollution/disturbance, lack of privacy for residents, and creation of an insalubrious and unwholesome vibe; unpleasant odours, air pollution and passive smoking (because it is Heat restaurant's smoking area); and overall, being contrary to the residential character that dwellers in this block of flats would prefer.

Once again, the fact that Heat Restaurant have made plans without with us residents betrays their anti-social and disrespectful attitude. Heat Restaurant has a disturbing lack of empathy for people who would be so affected by their plans.

I suspect there would also be negative repercussions for local biodiversity; it is outside my scope to comment more on this, except to say that there are a number of traditional native herbs and wild-flowers, as well as some beautiful birds such as doves, turtledoves and woodpigeons to be found in the area, and I would much prefer to preserve what we can of the peace, tranquillity and relative cleanliness of the environment, such as it is.

Finally, I would like to have it on record that my fellow residents in this block of flats as well as myself, are all getting increasingly emotionally-drained and agitated by the prolonged tedious farce of this endless saga with Heat

Restaurant's ongoing selfish disregard for our peace, wellbeing and quality of life.

We have been fighting for so long to protect our homes, families, and Heat Restaurant simply continues to wage their "war of attrition" ie gradually wearing us all down so that they get to have their wicked way - well I, for one, will fight on to my last breath!

Kind regards

From: Planning
Sent: 25 May 2021 08:14
To: licensing <licensing@oxford.gov.uk>
Subject: Comments for Licensing Application 21/01141/PREM

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 25/05/2021 8:13 AM from Dr Catherine Bradley.

Application Summary

Address:	189 Cowley Road Oxford Oxfordshire OX4 1UT
Proposal:	Premises Licence
Case Officer:	Lucy Longford

[Click for further information](#)

Customer Details

Name:	Dr Catherine Bradley
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Neighbours
Stance:	Customer objects to the Licensing Application
Reasons for comment:	<ul style="list-style-type: none">- Crime and Disorder- Public Nuisance- Public Safety
Comments:	25/05/2021 8:13 AM I wish to object in the strongest possible terms-on grounds of privacy, noise, and infringement of quality of life-to this application for the extension of licensing hours.

As residents at South Park court, we have had ongoing problems with the Heat Bar and Restaurant at 189 Cowley Road for nearly a year now. In July 2020 they constructed, illegally and without planning permission, an ugly outdoor seating and smoking area. After retrospective planning application, a new application to legitimize the structure, and several visits from planning enforcement, this structure has now finally been taken down. However, since the government permitted re-opening of restaurants and bars following May 17th 2021, the Heat Bar and Restaurant has been making use of uncovered outdoor seating in their back-yard.

I note, in Section I of thier application document, that permission for Late Night provision of alcohol is applied for only 'indoors' (similarly for recorded music). However, since the Heat Bar is currently serving alcohol to its customers who then drink, congregate, talk loudly, shout, and smoke at the outdoor seating area in the restaurant's back yard, how can we guarantee that this will not now be

permitted to take place until 1:30 am on Friday and Saturday nights?

This back-yard and outdoor area backs directly on to a block of twelve residential apartments in South Park Court. I can report that my quality of life, and that of my neighbours, has been very severely impacted in this past year by Heat Bar's use of its outdoor back-yard space (possibly in breach of its current licensing conditions). The noise is intolerable, the smell of smoke unbearable.

This Heat Bar brings an undesirable amount of activity and public traffic into our private spaces: visitors to the bar congregate, talking noisily, and often park (illegally) in the private car-park for our apartment block. Extended licensing hours would make this even worse.

Kind regards

South Park Court
East Avenue
Oxford OX4 1YZ

May 25th 2021

21/01141/PREM

Premises Licence | Open for Consultation | 189 Cowley Road Oxford Oxfordshire OX4 1UT

Dear Sir/Madam,

I wish to object in the strongest possible terms to this proposed application for the extension of licensing hours 01:00 (with the premises open until 01:30) on Friday and Saturday nights and until 00:00 (with the premises open until 00:30) the rest of the week.

As residents at South Park court, we have had ongoing problems with the Heat Bar and Restaurant at 189 Cowley Road for nearly a year now. In July 2020 they constructed, illegally and without planning permission, a make-shift and extremely ugly outdoor seating and smoking area. After retrospective planning application, a new application to legitimize the structure, and several visits from planning enforcement, this structure has now finally been taken down. However, since the government permitted re-opening of restaurants and bars following May 17th 2021, the Heat Bar and Restaurant has been making use of uncovered outdoor seating in their back-yard.

I note, in Section I of thier application document, that permission for Late Night provision of alcohol is applied for only 'indoors' (similarly for recorded music). However, since the Heat Bar is currently serving alcohol to its customers who then drink, congregate, talk loudly, shout, and smoke at the outdoor seating area in the restaurant's back yard, how can we guarantee that this will not now be permitted to take place until 1:30 am on Friday and Saturday nights?

This back-yard and outdoor area backs directly on to a block of twelve residential apartments in South Park Court, adjoining our own back-yard and almost within touching distance of our windows. As a resident of a flat in South Park Court that directly overlooks the site, I can report that my quality of life, and that of my neighbours, has been very severely impacted in this past year by Heat Bar's use of its outdoor back-yard space (first with an illegally-erected shelter). The noise, frequently late in the evening, has been and is currently intolerable, the smell of smoke unbearable, and we—as residents of the flats that directly overlook this venue—feel that we simply cannot open our curtains, that we can no longer use our own back yard and patio area, that we have no privacy at all, and that the circumstances of our living environment have been compromised far beyond what is reasonable and livable .

This Heat Bar brings an undesirable amount of activity and public traffic into our private spaces: visitors to the shisha lounge congregate, talking noisily, and often park (illegally) in the private car-park for our apartment block. Extended licensing hours would make this problem even worse.

We have lived now for many months in unsustainable circumstances thanks to noise from Heat Bar's use of their back-yard, which may be a possible breach of their current licensing agreement. I wish, therefore, to register a serious objection—on grounds of privacy, noise, and infringement of quality of life—to the proposal to extend licensing hours at a venue that we, as residents of

South Park Court, already know first-hand to be severely detrimental to the amenity of the local area and to our quality of life.

Yours faithfully,

Dr Catherine Bradley

From: Planning
Sent: 25 May 2021 14:44
To: licensing <licensing@oxford.gov.uk>
Subject: Comments for Licensing Application 21/01141/PREM

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 25/05/2021 2:43 PM from Miss Clements Clements.

Application Summary

Address: 189 Cowley Road Oxford Oxfordshire OX4 1UT

Proposal: Premises Licence

Case Officer: Lucy Longford

[Click for further information](#)

Customer Details

Name: Miss Clements Clements

Email: [REDACTED]

Address: [REDACTED]

Comments Details

Commenter Type: Members of the Public

Stance: Customer objects to the Licensing Application

Reasons for comment: - Public Nuisance

Comments: 25/05/2021 2:43 PM We are the Managing Agents of one of the neighbouring buildings, South Park Court, and extending the closing hours of the Restaurant is going to have an severe impact on the properties at South Park Court, hinder the character of the area and cause increased levels of noise disturbance throughout the night, which is going to massively interrupt their evenings.
We hope that you can consider the impact the neighbouring properties before you make a final decision on the application.
We thank you for your assistance.
Many thanks.
Emily Clements
Covenant Management, on behalf of South Park Court Limited.

Kind regards

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: Lydia Matthews [mailto:[REDACTED]]
Sent: 25 May 2021 12:13
To: licensing <licensing@oxford.gov.uk>
Subject: Objection 21/01141/PREM, 189 Cowley Road Oxford Oxfordshire OX4 1UT

Dear Licensing Team,

This comment relates to the application made by HEAT African Bar And Restaurant Ltd (reference 21/01141/PREM). It is submitted on behalf of the Divinity Road Area Residents' Association (DRARA, <https://www.drara.org.uk/>). DRARA **objects** to this application on the **grounds of public nuisance**: there is a Special Saturation Policy for Licensing in place for this area and granting this variation to the existing license would significantly contribute to the existing problems of alcohol related disorder and antisocial behaviour that the residents of this area experience. The venue is located less than a four minute walk from the beginning of the large residential area around Divinity Rd. The area is already saturated with businesses offering late night drinking and dining.

Residents of DRARA already experience significant nuisance related to the number of businesses offering late night entertainment, particularly alcohol service, in this area. HEAT African Bar and Restaurant is located directly adjacent to many of these; for example it is opposite the O2 Academy and The Library; it is flanked to the East by the City Arms, Cafe Baba, and The Baron, and to the West by The Bullingdon and The Cowley Retreat. The number of businesses serving alcohol late into the night has a cumulative impact and the proposed variation to this licence will contribute to this.

My details are as follows:
Title: Dr
First Name: Lydia
Surname: Matthews
Address: [REDACTED]
Tel. No. [REDACTED]
Email Address: [REDACTED]

Yours Sincerely,
Divinity Road Area Residents Association

--
This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [MASTERS Richard](#)
Subject: Re: Reference 21/01141/PREM
Date: 19 May 2021 10:20:14

Hello Richard,

Thank you for your email. I understand this is an application to revise the hours of an existing license.

I would like to list an adverse effect on all 3 of the objectives listed:

Protection of Children from harm: there are children who live in our building, which is within metres of Heat restaurant and late opening hours will impact on their sleep

Public nuisance: noise from clients will severely disturb the sleep of everyone in the surrounding residential area

Public safety Crime and disorder: sale of alcohol late in the night will only add to the crime and disorder on Cowley Road

The initial license application for Heat restaurant asked for extended hours, which were denied due to the objections raised above. The situation has not changed and we have already spent the entirety of last summer submitting noise complaints to the council due to the noise coming from this establishment. I am extremely worried about this new application.

In addition, we are still unclear if they are allowed to sell alcohol in the outdoor area. This week they have converted the back outdoor area into a beer garden even though their last planning application to have an outdoor extension were rejected due to the invasion into our privacy and potential to cause noise and disturbance.

I really do not want to impact negatively on a business, especially after the pandemic, but my mental health has really suffered since this establishment opened.

Please advise me if there is anything I can do to further tackle this issue, especially to limit the use of their outdoor area, which is our main concern.

I understand you have to communicate my email address.

Best wishes,

[REDACTED]

Cowley road does not need yet another bar, it would only add to the crime and public nuisance in the area.

Please let me know if there is anything else you need.

Thank you,



--

This email was Malware checked by UTM 9. <http://www.sophos.com>

Comments for Licensing Application 21/01141/PREM

Application Summary

Application Number: 21/01141/PREM

Address: 189 Cowley Road Oxford Oxfordshire OX4 1UT

Proposal: Premises Licence

Case Officer: Lucy Longford

Customer Details

Name: [REDACTED]

Address: [REDACTED] [REDACTED]

Comment Details

Commenter Type: Neighbours

Stance: Customer objects to the Licensing Application

Comment Reasons:

Comment: 20/05/2021 7:37 PM This plan will hinder the character of the area and cause increased levels of noise disturbance.

We already suffer from 02 Academy club. Property prices are effected.

I do not provide you any permission to publisize my name or any other details related to this comment.

From: [REDACTED]
To: [licensing](#)
Subject: 1067427
Date: 02 May 2021 22:10:21

Heat African restaurant has always provided great food and a safe atmosphere 4 the local community with security on the door 4 the wkends it's the only African food restaurant in Oxford and believe it's totally unfair that they are being treated differently 2 the other local businesses in the area with an early licence of [11pm](#) when the others are [1am](#) especially with the recent pandemic loosing a lot of there income and keeping there business afloat and think it's only right they should b treated the same

Sent from my iPhone

--
This email was Malware checked by UTM 9. <http://www.sophos.com>

The Licensing Team

Oxford.

African football group.

Barns road

Oxford.

Dear Licensing team,

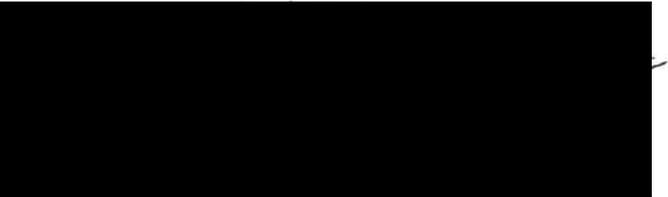
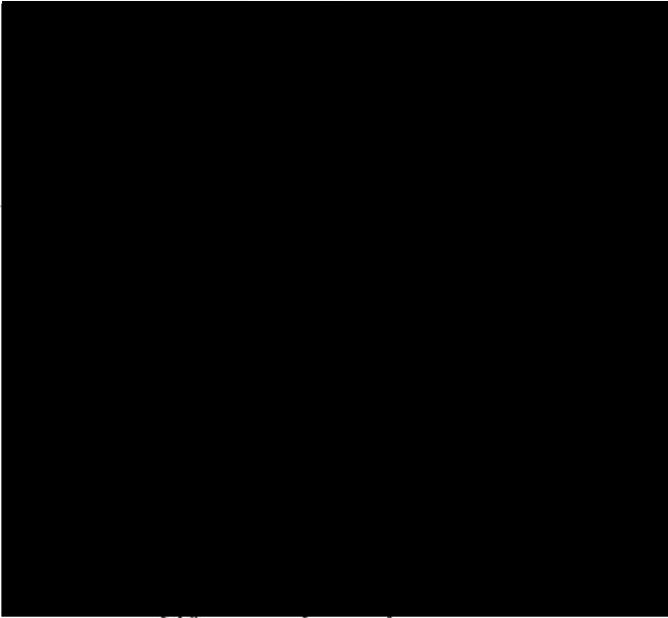
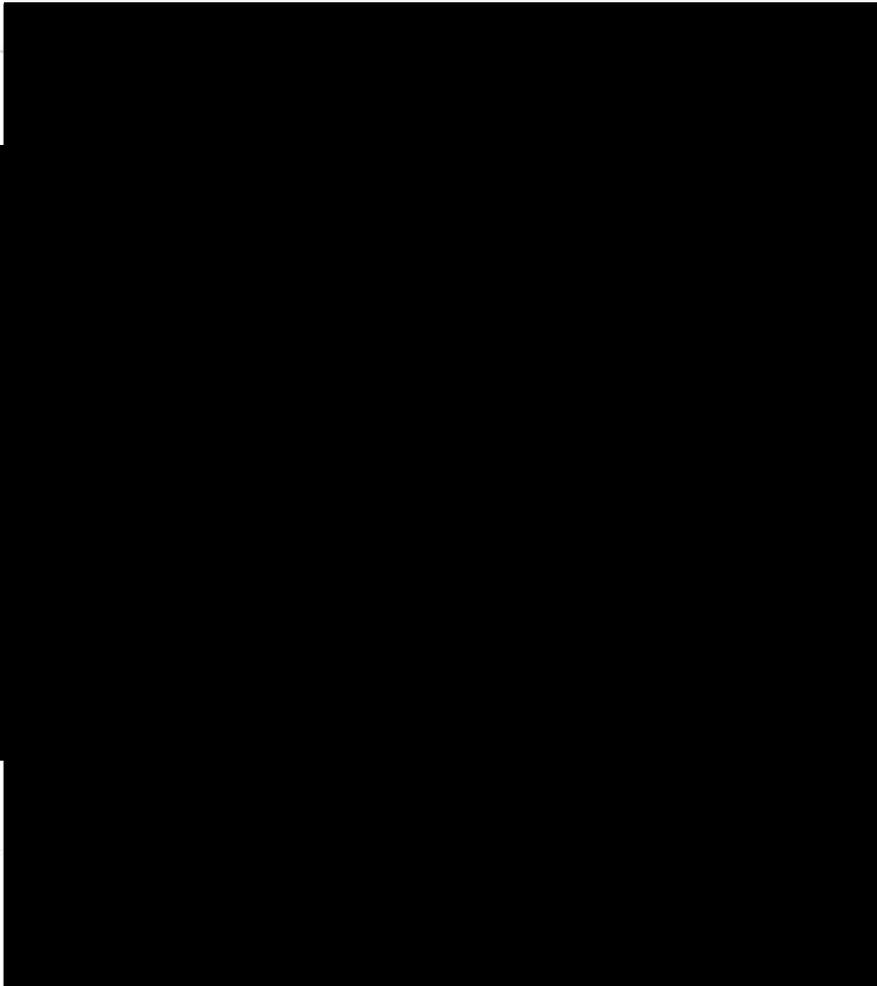
We the African football group collectively signed this letter as our support for Heat African Restaurant to be granted an extension to its operating hours. As you are aware, Heat is the first and only African venue in Oxford. We strongly support that the application should be granted. If you wish to contact individuals from the below signatories, please use their email address.

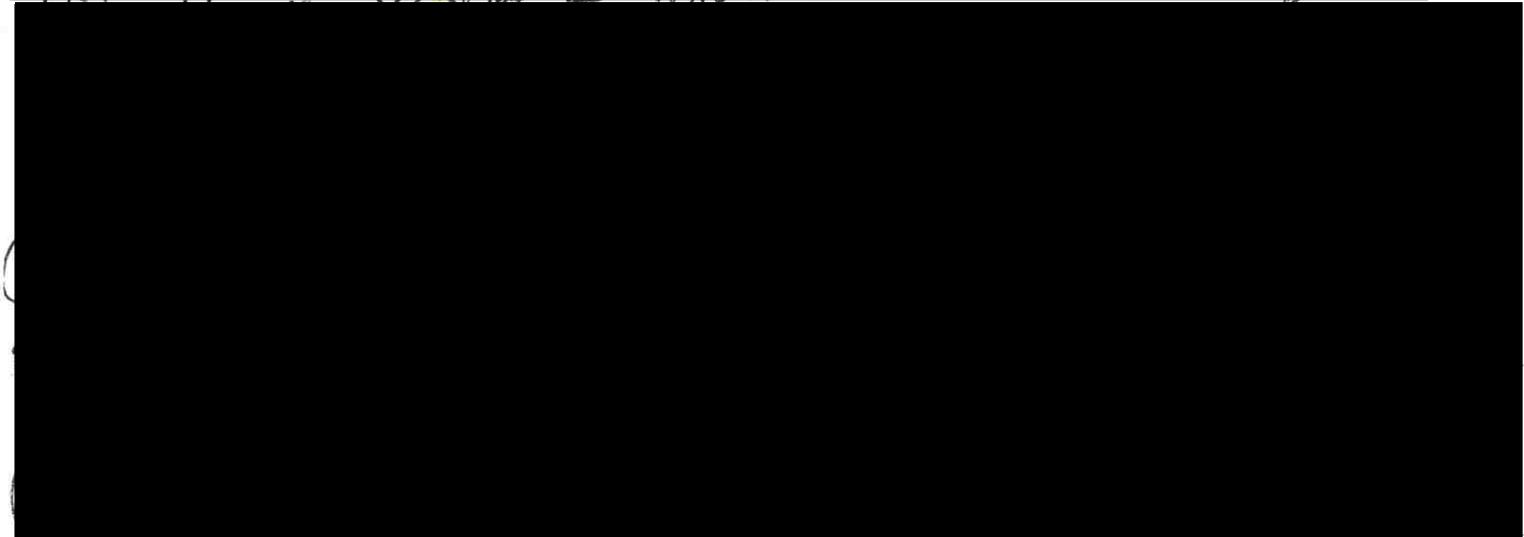
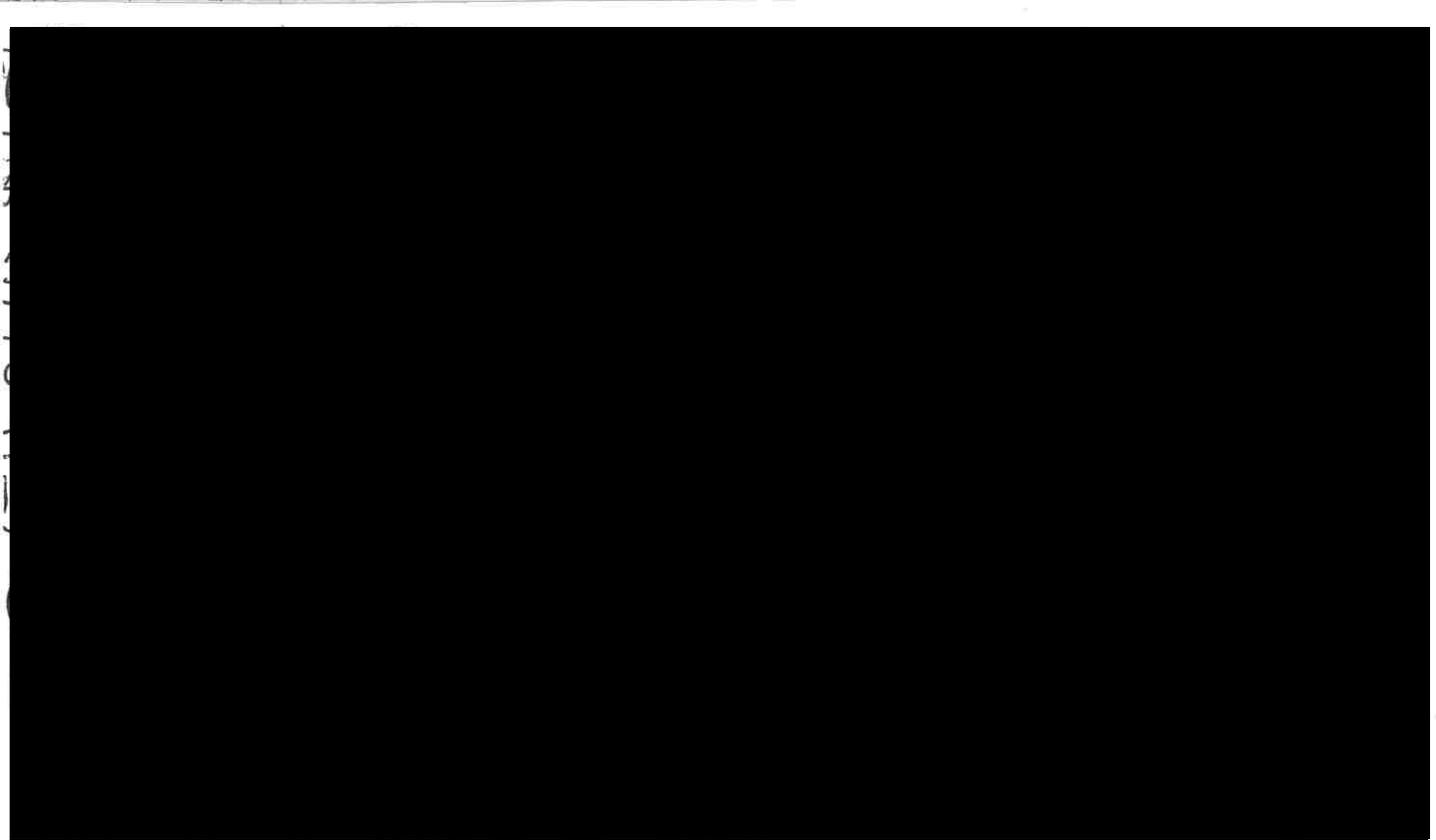
We hope that you will take our support into consideration. Thank you.

Yours sincerely

African football group.

Name/signature/email





From:

██████████
[licensing](#)

Subject:

Variation Application for Heat African Restaurant at 189 Cowley Road Oxford OX4 1UT REF 1067427

Date:

16 May 2021 17:06:42

To The Licensing Authority

My Name is Niyi Anubi of ██████████ Quarry Road Headington Oxford and I write to support the current application for the above restaurant to have its opening hours increased to 1am

This is critical to the business on the premises as the late hours are when people like myself would utilise the services as we do with other restaurants on Cowley Road.

We would like to see the same opportunity accorded to Heat Restaurant as this will assist in its success

I hope this taken very much into consideration as it is essential to promote this very welcome restaurant to maintain diversity in the restaurant landscape in Oxford and help its success in these very challenging times bearing in mind that the business also provides much needed employment.

Best Regards

Niyi Anubi

██████████

--

This email was Malware checked by UTM 9. <http://www.sophos.com>

From:



Subject:

Major Variation Application HEAT African Restaurant 189 Cowley Road Oxford OX4 1UT oxford-1067427

Date:

02 May 2021 23:19:11

Hello,

I am writing to you in support of the application to extend the operating hours of the venue; HEAT African Restaurant 189 Cowley Road Oxford OX4 1UT.

The Cowley Road is famous for its unique ability to have multiple cultures, in one place, in complete unity. In one evening of visiting the different restaurant's and venues that the Cowley Road offers, you can literally taste flavours from countries all over the world. If you wish to, you can gain insight on various cultures. Most importantly, you can escape from the mundane week of work, by dipping into this other worldly experience of a mixture of classes, ages, abilities/disabilities, politics, race, religion, beliefs and values and a night out can quickly become an incredible celebration of our wonderfully diverse community.

I -and I'm sure many, many others- feel that extending the operating hours of the above mentioned venue, would be not only an inclusive decision, but a great opportunity to broaden the horizons of what we celebrate there.

It seems criminal to limit the experiences of the journey that is the Cowley Road at night time, by closing this venue at 11pm.

After the year we have endured, extending the operating hours of this venue would greatly benefit a hard working small business, and the wellbeing of our hard working community members.

I would be grateful if you could consider this desperately deserving request.

Kindest regards,
Samantha Cooke

--

This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: Heat African Restaurant
Date: 10 May 2021 20:19:38

Dear Licensing,

I am writing to support the variations to the premises licence of Heat African Restaurant.

As a residence of Oxford, I think it is fair that Heat African Restaurant should be granted the licence until I am like every other place considering the impact of the pandemic on local businesses coupled with the fact that it is the only African Restaurant in Oxford.

I will appreciate it if my support is taken into consideration.

Thank you.

Vincent Eze

[Sent from Yahoo Mail on Android](#)

--
This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: Major Variation Application HEAT African Restaurant 189 Cowley road Oxford OX4 1UT- 1067427
Date: 06 May 2021 12:28:58

Dear Licensing,

I am writing to support the variations to the premises licence of Heat African Restaurant.

As a residence of Oxford, I think it is fair that Heat African Restaurant should be granted the licence until I am like every other place considering the impact of the pandemic on local businesses coupled with the fact that it is the only African Restaurant in Oxford.

I will appreciate it if my support is taken into consideration.

Thank you.

Kind regards,
Agnes Harsanyi

--

This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: Application Heat African Restaurant | 189 Cowley Road Oxford OX4 1UT - 1067427
Date: 05 May 2021 18:28:28

Dear Licensing,

I am writing to support the variations to the premises licence of Heat African Restaurant.

As a residence of Oxford, I think is fair that heat African Restaurant should be granted the licence until I am like every other place considering the impact of the pandemic on local businesses coupled with the fact that is the only African Restaurant in Oxford.

I will appreciate it if my support is taking into considerations.

Thank you.
Sarka Hatasova

Sent from my iPhone

--

This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: 1067427
Date: 05 May 2021 20:38:03

To whom it may concern

I would love to kindly show my support for the HEAT bar restaurant to be granted a longer licencing that allows the restaurant and bar to close at 1 am.

I come from an African Culture I know how HEAT bar is part of an important connection to the African Community here in Oxford that we belong to.

This is also a place to share support for those who are in need in the community. Heat bar and restaurant is the only African restaurant in Oxford and what is special about it is the atmosphere of belongingness.

Cultural globalisation shows how peoples culture is being displaced, Heat bar and restaurant can offer a place where identity is appreciated, cultural exchange occurs and multiculturalism increases.

Yours sincerely
Mariam Hills

--

This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: Heat bar
Date: 17 May 2021 11:07:29

Dear sir/madam

Heat bar is an asset to our thriving community and as such should be allowed the same privileges as other businesses on the Cowley road. It is now an integral part of the African community as a healing and uplifting space for the very people that make up a large majority of key workers within Oxfordshire. As a key worker in a primary school and as a community worker, I have found great solace in having access to a space that provides me with meals that have given me comfort during these very difficult and trying year for all.

Oxfordshire is at the heart of British tourism. Having an African restaurant within our community will be more reason for tourists to venture further out of the city in the quest for an exciting, international, multiethnic taste experience. We have the whole world to offer in Oxfordshire now with this new and exciting addition of eatery to our city's CV. This surely puts Oxford on the map on yet another level. All the Africans I know of within Oxford, including myself, would usually leave our own city to go to bigger cities like London and Birmingham for a taste of Africa. By extending the hours it means Oxford can also get visitors from other cities for the same purposes and then ultimately enjoy our city.

It really doesn't paint the city in good light giving this establishment less hours than other establishments on the same stretch of street offering the same services. It is for the betterment of the city that we have access to this space for longer hours. This is a space for the rest of the city to indulge in the taste of Africa without the costly price tag of venturing to Africa or other cities. Let's keep our money within our city to create stronger community ties that will last a lifetime. As a new business, we need to give this business all the support we can get from our city to keep it going. Please allow us the chance to grow this space and keep its respectful name as a hub for people of all backgrounds to commune and feel what Africa has to offer the world within our city.

Thank you.

Wangui Kariuki

Sent from my iPhone

--

This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: 1067427
Date: 05 May 2021 20:00:51

To whom it may concern

I am writing to you in connection with heat bar's license extension application. I would love to show my support for a longer time of licensing to allow the restaurant to close at 1am.

Heat bar and restaurant serve as a community hub where people meet and support each other. Heat bar and restaurant is the only African restaurant in Oxford I believe Oxford City Council should reconsider and give African people a place to enjoy their cultural belonging ness

Yours sincerely

Tafadzwa Mangena 1

[Sent from Yahoo Mail on Android](#)

--
This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: 1067427
Date: 05 May 2021 20:05:32

To whom it may concern

I would like to show my support for the Heat Restaurant to be granted a longer licensing that allows the restaurant and bar to close at 1am.

We are in multicultural country where we all should be treated equally and most bars and restaurant on Cowley Road that I have been to all close at 1pm. I feel like Heat Bar has been treated unfairly and should be reconsidered by Oxford City Council.

Kind regards

Dagmara Milewska

--
This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: Major Variation Application HEAT African Restaurant 189 Cowley Road Oxford OX4 1UT oxford-1067427
Date: 04 May 2021 13:17:38

To whoever it may concern,

I'm writing to show my support to heat restaurant's licence being extended from 11pm till atleast 1am, if granted heat restaurant will be my first choice of places to go and drink till early hours of the morning.

Many thanks

Joe mourier
Sent from my Galaxy

--
This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: Major Variation Application HEAT African Restaurant 189 Cowley Road Oxford OX4 1UT oxford-1067427
Date: 13 May 2021 16:04:50

Dear licensing

I am writing to support the variation to the above application to be granted considering it is the first and only African restaurant in oxford.

I will appreciate if my support can be taking into consideration.

Thank you
Your sincerely,

Chris

--
This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: Major Variation Application HEAT African Restaurant 189 Cowley Road Oxford OX4 1UT oxford-1067427
Date: 02 May 2021 23:35:31

To The Council.

Could you please let the Heat African Restaurant be open till 1.
When now people are allowed to finally be out. Meaning out out. Let people be people and
be out till 1. As 11 is ridiculously early for working people.
Thank you for considering my view.

Yours sincerely
Barbara Orzechowska

--
This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: Major Variation Application Heat African Restaurant 189 Cowley road Oxford OX4 1UT - 1067427
Date: 02 May 2021 23:18:51

Dear Sir /Madam

I am writing to you to express my strong support for the above application.

Most business in Oxford/Cowley area have been granted licences of opening hours until 1 am.

As this is the only African restaurant in Oxford and one of most favoured by a large community, we would like to request that their licence for operating hours can be extended.

During the pandemic small business found it challenging to survive let alone thrive and it is only fair that Heat African restaurant can have an opportunity to benefit for the extra 2 hours of trading.

I am writing in behalf of more Heat customers than just myself and we are hoping that you do take this support email in consideration while taking a decision.

Look forward to hearing from you,

Kind regards,

I. Rizan

--

This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: Major Variation Application HEAT African Restaurant 189 Cowley Road Oxford OX4 1UT Oxford-1067427
Date: 03 May 2021 16:08:16

Dear Licensing team,

I'm writing to support the variations to the premises licence of heat African restaurant. As a residence of Oxford, I think it's fair that heat African restaurant should be granted the licence as it is the first and only African Restaurant in oxford and also considering the impact of the pandemic.

Thank you
Bruno

Get [Outlook for Android](#)

--
This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: 1067427
Date: 05 May 2021 22:42:47

To whom it may concern

I would like to show my support for the Heat Restaurant to be granted a longer licensing that allows the restaurant and bar to close at 1am.

We are in multicultural country where we all should be treated equally and most bars and restaurant on Cowley Road that I have been to all close at 1pm. I feel like Heat Bar has been treated unfairly and should be reconsidered by Oxford City Council.

Kind regards

Natalia Schabowska

--

This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: Licence
Date: 05 May 2021 23:55:31

Dear Licensing,

I am writing to support the variations to the premises licence of Heat African Restaurant.

As a residence of Oxford, I think is fair that heat African Restaurant should be granted the licence until I am like every other place considering the impact of the pandemic on local businesses coupled with the fact that is the only African Restaurant in Oxford.

I will appreciate it if my support is taking into considerations.

Thank you.

Sent from my iPhone

--

This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: 1067427
Date: 05 May 2021 23:31:19

To whom it may concern

I would like to show my support for the Heat Restaurant to be granted a longer licensing that allows the restaurant and bar to close at 1am.

We are in multicultural country where we all should be treated equally and most bars and restaurant on Cowley Road that I have been to all close at 1pm. I feel like Heat Bar has been treated unfairly and should be reconsidered by Oxford City Council.

Kind regards

--

This email was Malware checked by UTM 9. <http://www.sophos.com>

From: [REDACTED]
To: [licensing](#)
Subject: Major Variation Application HEAT African Restaurant 189 Cowley Road Oxford OX4 1UT
Date: 03 May 2021 01:43:01

Dear Sir/Madam,

As a residence of Oxford, I strongly support the variations to the premises licence of Heat African Restaurant to be granted on grounds of being the first and only African Restaurant in Oxford.

Yours sincerely
Alice.

--

This email was Malware checked by UTM 9. <http://www.sophos.com>

